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Date: 29th January 2020

Dear Sir/Madam,

A meeting of the **Social Services Scrutiny Committee** will be held in the **Sirhowy Room, Penallta House, Tredomen, Ystrad Mynach** on **Tuesday, 4th February, 2020** at **5.30 pm** to consider the matters contained in the following agenda. Councillors and the public wishing to speak on any item can do so by making a request to the Chair. You are also welcome to use Welsh at the meeting, both these requests require a minimum notice period of 3 working days, and a simultaneous translation will be provided if requested.

All Committee meetings are open to the Press and Public, observers and participants are asked to conduct themselves with respect and consideration for others. Please note that failure to do so will result in you being asked to leave the meetings and you may be escorted from the premises.

Yours faithfully,

A handwritten signature in black ink, appearing to read 'Christina Harrhy'.

Christina Harrhy
INTERIM CHIEF EXECUTIVE

AGENDA

- | | Pages | |
|---|-----------------------------------|--|
| 1 | To receive apologies for absence. | |
| 2 | Declarations of Interest. | |

Councillors and Officers are reminded of their personal responsibility to declare any personal and/or prejudicial interest (s) in respect of any item of business on this agenda in accordance with the Local Government Act 2000, the Council's Constitution and the Code of Conduct for both Councillors and Officers.

A greener place Man gwyrddach



To approve and sign the following minutes: -

- | | | |
|---|--|--------|
| 3 | Social Services Scrutiny Committee held on the 3rd December 2019. | 1 - 6 |
| 4 | Consideration of any matter referred to this Committee in accordance with the call-in procedure. | |
| 5 | Health Social Care and Wellbeing Scrutiny Committee Forward Work Programme. | 7 - 16 |

To receive and consider the following Scrutiny reports: -

- | | | |
|----|---|---------|
| 6 | Building a Healthier Wales (Presentation by Aneurin Bevan University Health Board). | |
| 7 | Budget Monitoring Report (Month 9). | 17 - 32 |
| 8 | Regional Partnerships Boards - Update. | 33 - 70 |
| 9 | Rebalancing of the Social Care Market. | 71 - 74 |
| 10 | Social Services Co-opted Member Vacancy. | 75 - 82 |

Circulation:

Councillors: A. Angel, J. Bevan (Vice Chair), C. Bezzina, L.J. Binding (Chair), D. Cushing, M. Evans, A. Gair, Ms J. Gale, D.C. Harse, V. James, L. Jeremiah, Mrs A. Leonard, B. Owen, S. Skivens, C. Thomas and W. Williams

Users and Carers: Mr C. Luke and Michelle Jones

Aneurin Bevan Health Board: A. Gough (ABUHB)

And Appropriate Officers

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SOCIAL SERVICES SCRUTINY COMMITTEE

MINUTES OF THE MEETING HELD AT PENALLTA HOUSE, TREDOMEN,
YSTRAD MYNACH ON TUESDAY, 3RD DECEMBER 2019 AT 5.30 P.M.

PRESENT:

Councillor L. Binding - Chair
Councillor J. Bevan - Vice Chair

Councillors:

A. Angel, C. Bezzina, A. Gair, J. Gale, D.C. Harse, V. James, Mrs A. Leonard and S. Skivens.

Cabinet Member: C. Cuss (Social Care and Wellbeing).

Together with:

D. Street (Corporate Director - Social Services and Housing), J. Williams (Assistant Director Adult Services), G. Jenkins (Assistant Director Children's Services), M. Jones (Interim Financial Services Manager), M. Jacques (Scrutiny Officer) and C. Evans (Committee Services Officer).

Users and Carer – Mr C. Luke.

1. APOLOGIES FOR ABSENCE

Apologies for absence had been received from Councillors D. Cushing, M. Evans, L. Jeremiah, B. Owen and C. Thomas, Mrs M. Jones (Co-opted Member).

2. DECLARATIONS OF INTEREST

Councillor J. Bevan declared a personal interest in Agenda Item 7 – Draft Social Services Budget Proposals for 2020/21.

Councillor C. Bezzina declared a personal interest in Agenda Item 6 – Draft Budget Proposals for 2020/2021 and Agenda Item 7 – Draft Social Services Budget Proposals 2020/21.

Councillor S. Skivens declared a personal interest in Agenda Item 6 – Draft Budget Proposals for 2020/2021, details are minuted with the respective items.

3. MINUTES – 22ND OCTOBER 2019

RESOLVED that the minutes of the meeting of the Social Services Scrutiny Committee held on 22nd October 2019 (minute nos. 1 - 8) be approved and signed as a correct record.

4. CONSIDERATION OF ANY MATTER REFERRED TO THE SCRUTINY COMMITTEE IN ACCORDANCE WITH THE CALL-IN PROCEDURE

There had been no matters referred to the Scrutiny Committee in accordance with the call-in procedure.

5. SOCIAL SERVICES SCRUTINY COMMITTEE FORWARD WORK PROGRAMME

The Scrutiny Officer introduced the report that informed the Committee of its Forward Work Programme planned for the period December 2019 to April 2020.

The Committee were asked to note that since the publishing of the report, it has been suggested that, the Aneurin Bevan University Health Board be asked to make Mental Health, Drug and Alcohol support the focus of their presentation to the Scrutiny Committee in March. This is in response to the key priorities outlined in the Junior & Youth Forum Priorities Report which came before the Social Services Scrutiny Committee on September 10, 2019. The presentation would replace a recommended report on the priorities raised and the Youth Forum would be invited to attend the Health Board's presentation in March.

Members were asked to consider the work programme and to make any amendments or request additional agenda items to be included for future meetings.

Following consideration and discussion, it was moved and seconded that the recommendation in the report be approved. By a show of hands this was unanimously agreed.

RESOLVED that subject to the aforementioned changes, the Forward Work Programme appended to the report be approved.

REPORTS OF OFFICERS

Consideration was given to the following reports.

6. DRAFT BUDGET PROPOSALS FOR 2020/21

Councillor C. Bezzina declared a personal interest in this item as she is a full-time Trade Union Officer, not covering this local authority.

Councillor S. Skivens declared a personal interest in this item as a long standing member on the Board of Trustees of the Citizens Advice Bureau.

As the declarations were personal and not prejudicial, Members were able to stay and take part in the debate and voting on this item.

The Committee welcomed Mr S. Harris, Interim Head of Business Improvement Services & Acting S151 Officer, who provided the Committee with an overview of the 2020/21 Draft Budget proposals report, which was presented to Cabinet on the 13th November 2019, and provided some context to the financial challenges that the Authority continues to face due to the ongoing programme of austerity.

It was noted that details of the Provisional Local Government Financial Settlement are normally announced by the Welsh Government in early October each year. However, due to a combination of the continuing uncertainty around Brexit the delay in undertaking the UK Government spending review, and the forthcoming General Election; the announcement of the Provisional Local Government Financial Settlement for 2020/21 has been delayed.

The Officer explained that at the time of writing the Draft Budget Proposals Report it was anticipated that the Provisional Settlement would be announced on the 26th November 2019. However, it has since been confirmed by the Welsh Government that details of the Provisional Settlement will not now be released until 16th December 2019.

To ensure that sufficient time is allocated to consult on the Council's draft budget proposals for 2020/21, Cabinet has endorsed the draft budget and associated savings proposals in advance of the announcement of the Provisional Local Government Financial Settlement.

The draft budget proposals have been used as a start point on the Medium-Term Financial Plan presented to Council on the 21st February 2019. This showed a projected 2020/21 savings requirement of £15.658m based on information available at that time. The projected position for 2020/21 has since been reviewed and based on updated information, and a revised set of assumptions, has resulted in an updated projected savings requirement of £8.485m, which is a reduction of £7.173m on the position reported in February 2019. The main reasons for this significant reduction in the savings requirement are:

- An assumed cash flat position in respect of the core funding we receive from the Welsh Government.
- An assumption that cost pressures in respect of Teachers Pensions will be fully funded; and
- A proposed increase in Council Tax of 6.95%

It was noted that details of the proposed savings totalling £8.845m were provided in Appendix 2 of the Cabinet report. Members were assured that in order to limit the impact on frontline services wherever possible, the focus has been on delivering efficiencies and through doing things differently. However, it will not be possible to achieve a balanced budget without having to make some difficult decisions and regrettably the Draft Budget Proposals do include proposed service reductions and cuts totalling £3.708m.

Officers explained that in terms of the financial outlook for future years the Medium Term Financial Plan presented to Council in February 2019 showed a potential savings requirement of £44m for the four-year period 2020/21 to 2023/24. Considerable uncertainty remains surrounding the funding position moving forward. The UK Government has completed a spending review for 2020/21 only at this stage, so there is no indication of likely funding levels in the medium to long-term. With this in mind the MTFP has been updated based on current information and a revised set of assumptions, which results in an anticipated savings requirement of £27m for the four-year period 2021/22 to 2024/24. Further details for which were outlined in Appendix 3 of the Cabinet report.

The Scrutiny Committee thanked the Officer for the report and discussion ensued.

The Chair thanked the Officer for the report and acknowledged that whilst this Committee will look at Social Services related budget information, the overarching report has been brought for comment and consideration and therefore raised a query on the impact the cuts will have on the already stretched community and voluntary sector. Officers explained that the Transformation Strategy has been developed and work has been undertaken to ensure that the Governance arrangements are in place. Fixed term appointments have been made and it is anticipated that there will a formal launch in the new year, which will shortly be followed by the 'Caerphilly Conversation' in which community engagement will be undertaken to look at ways of working in partnerships, spread savings and minimise the impact of the austerity programme.

A Member highlighted that there should be better communication between the Council and Town and Community Councils and often Community and Town Councils are left out of decision making processes. Officers explained that this will be addressed as the Transformation Strategy moves forward and work will be undertaken to improve communication and working relationships.

Discussions took place around the Commercial Strategy, which is currently being drafted and will provide options for generating additional income, for example in areas such as tourism, which will be reinvested in non-statutory services to enable them to remain resilient and sustainable. Members were asked to note that further information will be provided in due course.

A Member raised concerns for the loss of a Language Support Officer at A09 on page 32 of the report and sought further information around this efficiency saving. Officers explained that as this is an Education Directorate saving, the information and rationale behind the saving was not available, however Members noted that the information will be made available outside of the meeting and any concerns fed back to the relevant Scrutiny Committee.

Queries were raised around Budget proposal A22 on Page 32 of the report and Members queried the budget cuts to mileage and printing. Officers explained that there would be no cut to the budget, that this item is a budget realignment and would therefore more accurately reflect the spend.

The Committee expressed their concern and disappointment that there was a proposal to merge Community Safety Wardens with Environmental Health General Enforcement Team. Members felt that this is a highly valued and utilised service that should be maintained where possible. Officers explained that this would be fed back to the relevant Scrutiny Committee.

Concerns were also raised around the proposed 2% budget reduction for Schools and additional pressures they will face to maintain a balanced budget. Officers explained that there has been mixed feedback from Head Teachers, however Members were assured that Officers are working closely with Headteachers to provide support and assistance to manage the deficit.

Members noted the proposal to withdraw the School Crossing Patrol Sites that no longer meet the National Criteria, which has been identified as a moderate risk and felt that this should be identified as a severe risk! Members were asked to note that there is a National Criteria in place which stipulates where crossing is required, and assured Members that sites where the Standard is being met would not be considered. In addition, Officers agreed to email the Criteria to Members for their information.

Following consideration and discussion, it was moved and seconded that the recommendation in the report be approved. By a show of hands this was unanimously agreed.

RESOLVED that the contents of the report be noted and comments of the Social Services Scrutiny Committee be included as part of the formal consultation process.

7. DRAFT SOCIAL SERVICES BUDGET PROPOSALS FOR 2020/21

Councillor C. Bezzina declared a personal interest in this item as she is a full-time Trade Union Officer, not covering this local authority.

Councillor S. Skivens declared a personal interest in this item as a long standing member on the Board of Trustees of the Citizens Advice Bureau.

Councillor J. Bevan declared a personal interest in this item as his daughter works for Barnardo's and a close family member works for Social Services.

As the declarations were personal and not prejudicial, Members were able to stay and take part in the debate and voting on this item.

The report provided the Scrutiny Committee with the proposed approach to setting the budget for the Directorate of Social Services for 2020/21.

The Committee noted the details of the proposed approach to setting the Social Services budget for 2020/2021, which outlined a range of assumptions and also provided details into the investment in preventative services and potential use of service reserves to allow these preventative measures to fully embed.

The Chair thanked the Cabinet Member for the introduction and invited the Director of Social Services and Housing to provide any additional information.

The Scrutiny Committee noted that a new approach has been proposed for 2020/21, as in previous years there has been an expectation to develop a range of savings proposals in order to deliver a balanced budget, however there has also been an element of growth to assist with demographic pressures such as an ageing population and increases in Looked After Children. It was felt however, that this could not continue, and whilst every effort is made to work more efficiently, the brunt of any further budget reductions would have to be borne by public facing services. As such, work has been conducted to consider alternative ways in which financial pressures can be met moving forward. Members were asked to note that there are a number of initiatives currently underway that will reduce costs in the medium to long-term and therefore mitigate the current costs pressures in the system. The initiatives were outlined at 5.6 of the Officers report.

A Member, in noting the proposal queried the risk assessment process and how the results would be interpreted, and should the model not work how support will be given to the users. Officers explained that it is difficult to determine how the proposal can be measured at present, however, should there be any concerns, the Scrutiny Committee will be notified. Members were assured however that preventative services are proven to assist and provide more positive outcomes, but a period of bedding in will be required in order for there to be signs of improvement, but it is hoped that the proposal will be successful, ultimately providing the right support for service users.

For clarification, a Member queried whether there are any proposals to make any cuts to current services within the Budget Proposals. Officers confirmed that there are no current proposals to make any cuts and budget requirements will be managed through budget monitoring and the introduction of more preventative services.

Following consideration and discussion, it was moved and seconded that the recommendations in the report be approved. By a show of hands this was unanimously agreed.

RESOLVED that for the reasons contained within the Officer's Report:

- (i) the proposed approach to setting the Social Services budget, be noted;
- (ii) the intended emphasis of the range of initiatives to help mitigate current cost pressures, be noted;
- (iii) the draft 2020/21 budget proposals, inclusive of the potential use of £800k of Social Services service reserves, be endorsed.

The meeting closed at 6.29pm.

The Chair thanked Members for the attendance and participation and wished everyone a Merry Christmas and Happy New Year.

Approved as a correct record, subject to any amendments agreed and recorded in the minutes of the meeting held on 4th February 2020.

CHAIR



SOCIAL SERVICES SCRUTINY COMMITTEE – FEBRUARY 4TH, 2020

SUBJECT: SOCIAL SERVICES SCRUTINY COMMITTEE FORWARD WORK PROGRAMME

REPORT BY: CORPORATE DIRECTOR SOCIAL SERVICES & HOUSING

1. PURPOSE OF REPORT

1.1 To report the Social Services Committee Forward Work Programme.

2. SUMMARY

2.1 Forward Work Programmes are essential to ensure that Scrutiny Committee agendas reflect the strategic issues facing the Council and other priorities raised by Members, the public or stakeholders.

3. RECOMMENDATIONS

3.1 That Members consider any changes and agree the final forward work programme prior to publication.

4. REASONS FOR THE RECOMMENDATIONS

4.1 To improve the operation of scrutiny.

5. THE REPORT

5.1 The Social Services Scrutiny Committee forward work programme includes all reports that were identified and discussed at the scrutiny committee meeting on Tuesday, 3rd December, 2019. The work programme outlines the reports planned for the period February 2020 to April 2020.

5.2 The forward work programme is made up of reports identified by officers and members. Members are asked to consider the work programme alongside the cabinet work programme and suggest any changes before it is published on the council website. Scrutiny committee will review this work programme at every meeting going forward alongside any changes to the cabinet work programme or report requests.

5.3 The Social Services Scrutiny Committee Forward Work Programme is attached at Appendix 1. The Cabinet Work Programme is attached at Appendix 2. A copy of the prioritisation flowchart is attached at appendix 3 to assist the scrutiny committee to determine what items should be added to the forward work programme.

5.4 Conclusion

The work programme is for consideration and amendment by the scrutiny committee prior to publication on the council website.

6. ASSUMPTIONS

6.1 No assumptions are necessary.

7. LINKS TO RELEVANT COUNCIL POLICIES

7.1 The operation of scrutiny is required by the Local Government Act 2000. The Local Government (Wales) Measure 2011 and subsequent Statutory Guidance include requirements to publicise the work of scrutiny committees. The operation of scrutiny committee forward work programmes was agreed following decisions by Council in October 2013 and October 2015.

7.2 Corporate Plan 2018-2023.

Scrutiny Committee forward work programmes contributes towards and impacts upon the Corporate Well-being Objectives by ensuring that the Executive is held to account for its Corporate Objectives, which are:

Objective 1 - Improve education opportunities for all

Objective 2 - Enabling employment

Objective 3 - Address the availability, condition and sustainability of homes throughout the county borough and provide advice, assistance or support to help improve people's well-being

Objective 4 - Promote a modern, integrated and sustainable transport system that increases opportunity, promotes prosperity and minimises the adverse impacts on the environment

Objective 5 - Creating a county borough that supports a healthy lifestyle in accordance with the sustainable Development Principle within the Wellbeing of Future Generations (Wales) Act 2015

Objective 6 - Support citizens to remain independent and improve their well-being

8. WELL-BEING OF FUTURE GENERATIONS

8.1 The Forward Work Programmes contribute to the following Well-being Goals within the Well-being of Future Generations Act (Wales) 2016 by ensuring there is an effective scrutiny function and that council policies are scrutinised against the following goals:

- A prosperous Wales
- A resilient Wales
- A healthier Wales
- A more equal Wales
- A Wales of cohesive communities
- A Wales of vibrant culture and thriving Welsh Language
- A globally responsible Wales

9. EQUALITIES IMPLICATIONS

9.1 There are no specific equalities implications arising as a result of this report.

10. FINANCIAL IMPLICATIONS

10.1 There are no specific financial implications arising as a result of this report.

11. PERSONNEL IMPLICATIONS

11.1 There are no specific personnel implications arising as a result of this report.

12. CONSULTATIONS

12.1 There are no consultation responses that have not been included in this report.

13. STATUTORY POWER

13.1 The Local Government Act 2000, The Local Government (Wales) Measure 2011.

Author: Mark Jacques, Scrutiny Officer

Consultees: Dave Street, Corporate Director Social Services
Robert Tranter, Head of Legal Services/ Monitoring Officer
Lisa Lane, Head of Democratic Services and Deputy Monitoring Officer, Legal Services
Councillor Lyndon Binding, Chair of Social Services Scrutiny Committee
Councillor John Bevan, Vice Chair of Social Services Scrutiny Committee

Appendices:

Appendix 1 Social Services Scrutiny Committee Forward Work Programme
Appendix 2 Cabinet Forward Work Programme
Appendix 3 Forward Work Programme Prioritisation Flowchart

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Forward Work Programme - Social Services - Appendix 1

| Date | Title | Key Issues | Author | Cabinet Member |
|-------------|--|---|----------------|--------------------|
| 04/02/2020. | Month 9 Budget Monitoring Report | Identification of significant variances between budgeted expenditure and forecasted expenditure for the financial year based on information available at the end of December, along with causes and any mitigating action taken. | Jones, Mike J | Cllr. Cuss, Carl J |
| 04/02/2020. | Regional Partnerships Boards (including pooled budgets & long term plans) | RPB's are becoming increasingly influential in terms of policy development and recipient of resources from WG. The report will outline the role and function of the RPB's, the current priorities in Gwent and discuss the role of scrutiny committee's in relation to the RPB. | Street, Dave | Cllr. Cuss, Carl J |
| 04/02/2020. | Building a Healthier Wales (Presentation by ABUHB) | An opportunity for Members to scrutinise and question officers from ABUHB regarding the content of their strategy. | Street, Dave | Cllr. Cuss, Carl J |
| 04/02/2020. | Rebalancing of the Social Care Market | Welsh Government are currently considering the balance of the provision with the care market between Local Authority services and those commissioned from the private sector. This report will explain the current position in CCBC and possible opportunities or the future. | Street, Dave | Cllr. Cuss, Carl J |
| 04/02/2020. | Information Item: WBO 6-Month Update - WBO6 Support Citizens to Remain Independent | This report is for information only and Members are asked to note progress. A further report will be brought forward later in the year to present progress at year end. | Williams, Jo | Cllr. Cuss, Carl J |
| 17/03/2020. | Multi-Disciplinary Intervention Support Team (MIST) | The update will provide activity information for the Caerphilly Service demonstrating improved outcomes for children looked after and will include case studies. | Welham, Jennie | Cllr. Cuss, Carl J |
| 17/03/2020. | Aneurin Bevan University Health Board presentation | The presentation will outline the current issues & priorities of the Board. | Street, Dave | Cllr. Cuss, Carl J |
| 28/04/2020. | Preventing Unnecessary Admissions to Hospitals/ facilitate Timely Discharges | WAO Report | WAO | Cllr. Cuss, Carl J |

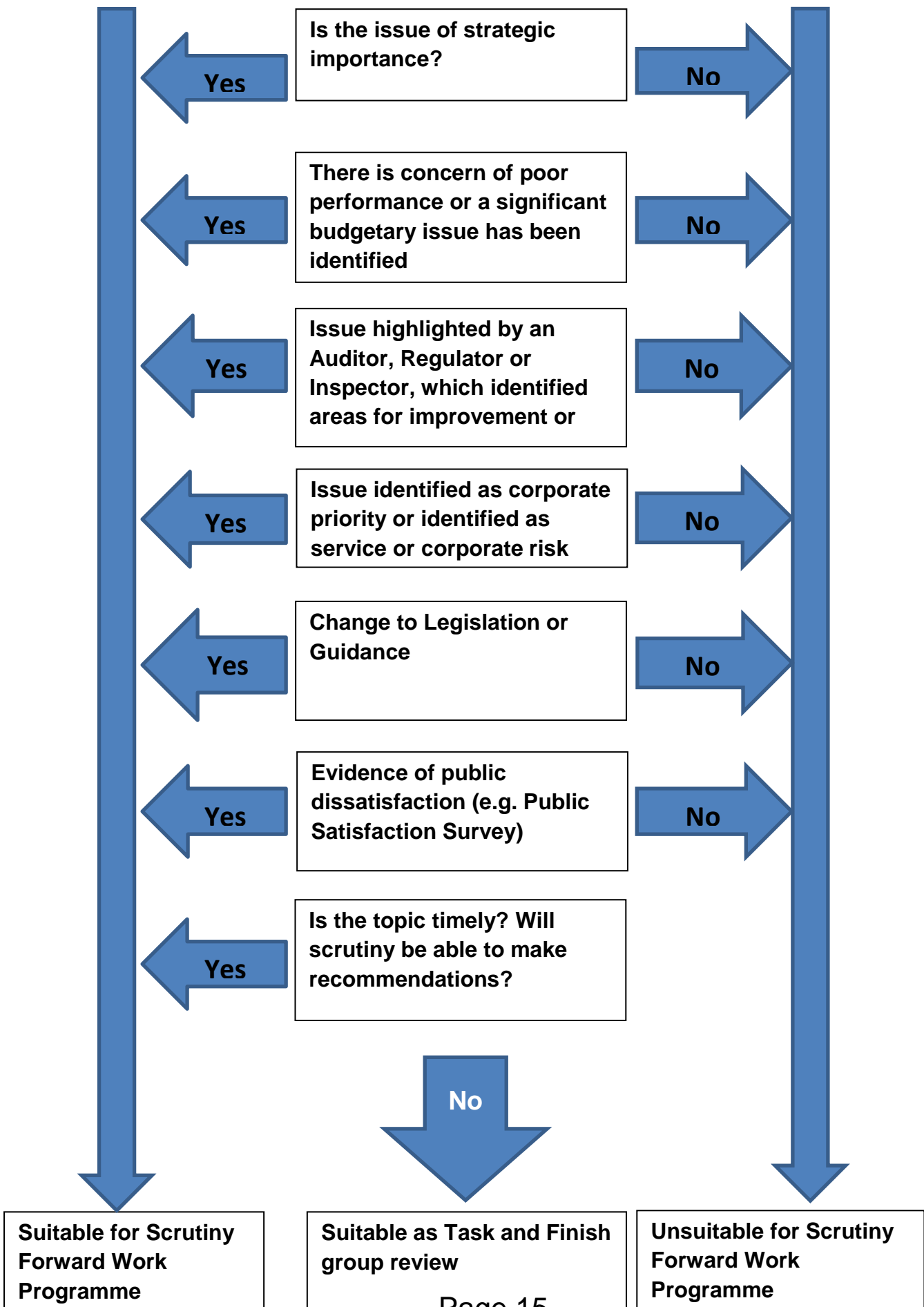
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Forward Work Programme - Cabinet - Appendix 2

| Date | Title | Key Issues | Author | Cabinet Member |
|----------------|--|--|-------------------|-----------------------|
| 12/02/20 10:30 | Heads of the Valleys Masterplan | The report is seeking the view of members prior to its presentation to Cabinet, where Cabinet will be asked to endorse the Draft Masterplan as the basis for a public consultation exercise. | Kyte, Rhian | Cllr. Stenner, Eluned |
| 12/02/20 10:30 | Land adjacent to Transcend, Ystrad Mynach | To consider options for the sale of land. | Williams, Mark | Cllr. Phipps, Lisa |
| 12/02/20 10:30 | ERDF 4.4 Funding opportunities - Ty Du, Nelson | This report outlines the opportunities for the council to enhance the development at Ty Ddu, Neslon with further industrial units | Kyte, Rhian | Cllr. Morgan, Sean |
| 12/02/20 10:30 | Final Budget Proposals 2020-2021 | To endorse final budget proposals prior to consideration by Council. | Harris, Stephen R | Cllr. Stenner, Eluned |
| 12/02/20 10:30 | HRA Charges Report | To propose the annual; rent increase to be applied to tenants of our council housing stock and garages for the 2020/21 financial year | Couzens, Shaun | Cllr. Phipps, Lisa |
| 12/02/20 10:30 | Post 16 Collaboration Arrangements | To update members on the progress made to date in relation to the post-16 aspects of the Post-16, Single Sex and Surplus Places Review underway within the County Borough and to seek Cabinet approval to procure and implement the required IT packages that will enhance and support students as they progress toward Post 16 Education. | Richards, Sue | Cllr. Jones, Barbara |
| 26/02/20 10:30 | Gateway to Employment - Caerphilly Skills and Apprenticeship Academy | To develop a model to deliver a sustainable and framework compliant programme that provides holistic skills, training and apprenticeship provision that includes work experience, placements and apprenticeships. | Kyte, Rhian | Cllr. Morgan, Sean |
| 26/02/20 10:30 | Caerphilly LA FSM Strategy | Consider a coordinated approach to accelerating the progress of this group of learners | Warren, Paul | Cllr. Jones, Barbara |
| 26/02/20 10:30 | Directorate Performance Assessments | To discuss and approve the new Directorate Performance Assessments and service planning framework. | Roberts, Ros | Cllr. Stenner, Eluned |
| 26/02/20 10:30 | (17) Consultation & Engagement Framework | Part of #TeamCaerphilly Action Plan | Lancaster, Hayley | Cllr. Gordon, Colin J |

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|----------------|--|--|--------------------------------------|-----------------------|
| 11/03/20 10:30 | EAS Business Plan | To approve the EAS Business Plan for 20-21 | Cole, Keri | Cllr. Jones, Barbara |
| 11/03/20 10:30 | Caerphilly County Borough Council's Strategic Equality Plan 2020-2024 | To seek approval of the Strategic Equality Plan 2020-2024 to be formally adopted as Council Policy. | Cullinane, Anwen | Cllr. Stenner, Eluned |
| 11/03/20 10:30 | Integrated Transport Unit with RCT CBC/ CCBC | Consideration of a collaborative approach to the delivery of Integrated Transport Unit services. | Lloyd, Marcus | Cllr. Morgan, Sean |
| 11/03/20 10:30 | Gender Pay Gap | For CMT and Cabinet to agree the Gender Pay Gap report which has to be published by 31st March 2020 | Donovan, Lynne | Cllr. Gordon, Colin J |
| 25/03/20 10:30 | (16) Community Asset Transfer Policy to be finalised and approved by Cabinet | Strategic Plan - Development of a policy and options to deliver a framework for Community Asset Transfer | Peters, Kathryn; Broadhurst, Timothy | Cllr. Stenner, Eluned |
| 10/06/20 10:30 | #Team Caerphilly -Transformation Strategy - 6 Monthly Update | | Peters, Kathryn | Cllr. Stenner, Eluned |
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Scrutiny Committee Forward Work Programme Prioritisation



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SOCIAL SERVICES SCRUTINY COMMITTEE 4TH FEBRUARY 2020

SUBJECT: BUDGET MONITORING REPORT (MONTH 9)

REPORT BY: CORPORATE DIRECTOR SOCIAL SERVICES

1. PURPOSE OF REPORT

- 1.1 To inform Members of projected revenue expenditure for the Social Services Directorate for the 2019/20 financial year.
- 1.2 To update Members on the progress made against the savings targets built in to the 2019/20 revenue budget for the Directorate.

2. SUMMARY

- 2.1 The report will identify the reasons behind a projected underspend of £976k for Social Services in 2019/20, despite an increase to 24 independent residential placements for children from the 17 placements that were funded at the beginning of the financial year.
- 2.2 It will also identify the progress that has been made to date towards achieving the £2.261million savings target that was included in the Social Services budget for 2019/20.

3. RECOMMENDATIONS

- 3.1 Members are asked to note the projected underspend of £976k against the Social Services budget for 2019/20, inclusive of transport costs.
- 3.2 Members are asked to note the progress made to date towards delivering the £2.261million savings target that was included in the Social Services budget for 2019/20.

4. REASONS FOR THE RECOMMENDATIONS

- 4.1 To ensure Members are apprised of the latest financial position of the Directorate.

5. THE REPORT

5.1 Directorate Overview

- 5.1.1 Since the revised budget of £90,142,248 was reported to Members in October 2019, a dedicated Carers Support Team has been created within the Adult Services Division providing support to carers of both adults and children. Posts from the Information, Assistance and Advice Team and the Contracting and Quality Assurance Team have been transferred to create this new team, requiring a budget virement of £34k from Children's Services to Adult Services. While the line management for these posts has changed the roles have not.

5.1.2 Information available as at 31st December 2020 suggests a potential underspend of £976k against this revised budget but this does not include the costs of transport for Social Services service users which is funded through a budget held within the Directorate of Communities. On 22nd October 2019, a potential overspend of £50k was reported to Members in respect of these transport costs. However, since then a number of travel arrangements have been reviewed which has led to a reduction in the use of taxis and has eradicated any potential overspend.

5.1.3 The projected total net underspend of £976k is summarised in the following table:-

| Division | Budget as at October 2019 (£000's) | Carers Support Team (£000's) | Revised Budget (£000's) | Projection (£000's) | Over/ (Under) Spend (£000's) |
|---|------------------------------------|------------------------------|-------------------------|---------------------|------------------------------|
| Children's Services | 23,502 | (34) | 23,468 | 24,419 | 951 |
| Adult Services | 64,531 | 34 | 64,565 | 62,696 | (1,869) |
| Service Strategy & Business Support | 2,109 | | 2,109 | 2,051 | (58) |
| Sub Total Directorate of Social Services | 90,142 | 0 | 90,142 | 89,166 | (976) |
| Transport Costs | 1,434 | | 1,434 | 1,434 | 0 |
| Grand Total | 91,576 | 0 | 91,576 | 90,600 | (976) |

5.2 Children's Services

5.2.1 The Children's Services Division is currently projected to overspend its budget by £951k as summarised in the following table: -

| | Revised Budget (£000's) | Projection/ Commitment (£000's) | Over/(Under) Spend (£000's) |
|---|-------------------------|---------------------------------|-----------------------------|
| Management, Fieldwork & Administration | 8,693 | 8,372 | (321) |
| Residential Care Including Secure Accommodation | 4,671 | 6,204 | 1,533 |
| Fostering & Adoption | 8,313 | 8,036 | (277) |
| Youth Offending | 395 | 395 | 0 |
| Families First | 47 | 3 | (44) |
| After Care Support | 658 | 776 | 118 |
| Other Costs | 691 | 633 | (58) |
| Totals: - | 23,468 | 24,419 | 951 |

Management, Fieldwork and Administration

5.2.2 A potential underspend of £261k in respect of management, fieldwork and administrative posts within the Children's Services Division was reported to Members in October 2019. This potential underspend has since increased to £321k, largely as a result of temporary vacancies resulting from secondments into I.C.F. grant aided posts.

Residential Care Including Secure Accommodation

5.2.3 The projected overspend in respect of residential placements for children has increased by around £74k to £1,533k since the month 5 position was reported to Members. However, the position has improved since month 7 and is expected to improve further in the coming months as the new in-house residential facilities become fully operational.

Fostering and Adoption

- 5.2.4 There has been a decrease in the number of foster care placements since the month 5 position was reported to Members, largely as a result of 4 children becoming adopted, 2 children moving in to Ty Ni Residential Home and 1 child moving in to independent living. As a result, projected costs have reduced by around £89k giving a potential underspend of £277k.

Families First

- 5.2.5 Following a cut in specific grant funding in 2018/19, the Children's Services budget has been used to underwrite a funding shortfall of £47k across the Families First Programme. However, a number of projects have reported potential underspends at the end of the third quarter of 2019/20 so it is expected that only £3k will need to be underwritten by Children's Services. The resultant underspend of £44k would not reduce the amount of Welsh Government grant funding claimable.

Aftercare

- 5.2.6 Despite a net increase of 1 independent living placement since the month 5 position was reported to Members in October 2019 there has been a small reduction in the projected overspend to £117k due to a reduction in the projected average cost of these placements.

5.2.7 Other Costs

An underspend of £58k is forecast in respect of other children's services costs. Around £11k of this underspend relates to the receipt of Welsh Government grant funding in respect staff training related to Unaccompanied Asylum Seeking Children. The remainder of the underspend relates to the core children's services budgets for prevention and support. Further Welsh Government investment in the St. David's Day Fund in 2019/20 has led to reduction in the immediate demands on these core budgets.

5.3 **Adult Services**

- 5.3.1 The Adult Services Division is currently projected to underspend its budget by £1,869k as summarised in the following table: -

| | Revised Budget (£000's) | Projection/ Commitment (£000's) | Over/(Under) Spend (£000's) |
|---|--------------------------------|--|------------------------------------|
| Management, Fieldwork & Administration | 8,164 | 8,109 | (55) |
| Own Residential Care and Supported Living | 6,594 | 6,006 | (588) |
| Own Day Care | 3,996 | 3,915 | (81) |
| Supported Employment | 69 | 69 | 0 |
| Aid and Adaptations | 772 | 757 | (15) |
| Gwent Frailty Programme | 2,367 | 2,284 | (83) |
| Supporting People (net of grant funding) | 0 | 0 | 0 |
| External Residential Care | 15,432 | 14,552 | (880) |
| External Day Care | 1,409 | 1,479 | 70 |
| Home Care (In-House and Independent Sector) | 11,428 | 11,383 | (45) |
| Other Domiciliary Care | 13,149 | 12,845 | (304) |
| Resettlement | (1,020) | (1,020) | 0 |
| Services for Children with Disabilities | 1,312 | 1,390 | 78 |
| Other Costs | 893 | 927 | 34 |
| Totals: - | 64,565 | 62,696 | (1,869) |

Management, Fieldwork and Administration

- 5.3.2 The Adult Services budget for 2019/20 included a savings target of £550k to be achieved through a review of staffing across the division. As of 31st August 2019, 13.86 full time equivalent posts have been removed from the division during the current financial year in order to deliver this savings in full for the 2020/21 financial year. These savings will only be achieved in part during the current financial year but other temporary in-year vacancies are likely to result in an underspend of around £55k in 2019/20 in respect of management, fieldwork and administrative posts.

Own Residential Care and Supported Living

- 5.3.3 An underspend of £588k is projected within this service area. Around £95k of is due to income from other local authorities and the Health Board who are supporting placements made within Caerphilly CBC residential homes. The remainder of the underspend can largely be attributed to an increase in income received from service users. The level of this income is subject to individual financial assessments of each service user which can be significantly influenced by the value of property owned by the service users accommodated within our care homes at any point in time. As a result this forecast can fluctuate significantly over time depending on the relative wealth of service users at the time that forecasts are made.

Own Day Care

- 5.3.4 The underspend of £81k forecast against our own day care services assumes staffing vacancy levels and replacement costs will be maintained at existing levels throughout the financial year

Aids and Adaptations

- 5.3.5 Forecasts provided by the Gwent Wide Integrated Community Equipment Service (GWICES) suggest that Caerphilly CBC could underspend by around £15k during 2019/20 based on demand for aids to daily living experienced between April and December 2019.

Gwent Frailty Programme

- 5.3.6 The underspend of £83k in respect of the Gwent Frailty Programme is attributable to a combination of Reablement Support Worker vacancies within Caerphilly and centrally held pooled budget underspends.

Supporting People

- 5.3.7 A review of supporting people contracts has been undertaken since the month 3 position identified a potential overspend of £96k. Following that review it is anticipated that Supporting People Services will be delivered within budget during 2019/20.

External Residential Care

- 5.3.8 The Adult Services Division has experienced a large drop-off in demand for residential care since the budget for 2019/20 was set. This has resulted in a potential underspend of £880k for all adult residential and nursing care provision.

External Day Care

- 5.3.9 The Adult Services budget for 2019/20 included a savings target of £205k to be achieved through a review of external day care provision. An overspend of £70k is currently forecast in this service area for 2019/20 with the full year impact of this overspend likely to be in excess of £200k in 2020/21. This would indicate that the savings target set for 2019/20 will not be

achieved. However, given the significant drop off in residential and nursing care experienced in 2019/20 it will be possible to transfer this saving requirement from the external day care budget to the external residential care budget moving forward.

Home Care (In-House and Independent Sector)

- 5.3.10 There has been an increase in the average hours of care delivered by the in house home care service since month 5 but actual costs incurred in the first 9 months of the financial year suggest that actual hours provided still fall short of budgeted hours by around 200 contact hours resulting in a projected underspend of £286k in respect of the in-house service.
- 5.3.11 However, the reduction in in-house contact hours has been more than offset by an increase in domiciliary care commissioned through the independent sector. The hourly cost of this independent sector provision is lower than the cost of in-house provision so despite a net increase in hours, a net underspend of £45k is forecast in respect of home care provision.

Other Domiciliary Care

- 5.3.12 The underspend of £304k projected in respect of other domiciliary care costs includes an underspend of around £229k due to a reduced take up of direct payments and refunds from direct payment recipients following audits of recipients' accounts and an underspend of around £314k in respect of sitting services due to a combination of reduced demand and any remaining service now being delivered through the new domiciliary care tender. These underspends are partially offset by an increase in demand for supported living placements particularly for people with learning disabilities.

Children with Disabilities

- 5.3.13 An overspend of £20k in respect of staff cover at Ty Hapus Resource Centre coupled with an increase in foster care and respite provision for children with disabilities, has resulted in a potential overspend of £78k in this service area.

Other Costs

- 5.3.14 A net overspend of £34k has been forecast in respect of Other Costs for Adult Services. This includes an overspend of £9k due to an under-provision for unsocial hours enhancements within the Telecare budget and £11k in respect of mental health capacity assessments. The remainder of the overspend is attributable to shared care respite services. The Social Services budget for 2019/20 included a £50k savings target to be achieved through a retendering of the contract for this respite service. Unfortunately, the revised contract did not take effect until 1st October 2019 and therefore, the savings will not be achieved in full within the current financial year. However, the full year impact of the revised contract is expected to achieve the full £50k savings target.

5.4 Service Strategy and Business Support

- 5.4.1 The service area is currently projected to underspend by £58k as summarised in the following table: -

| | Revised Budget (£000's) | Projection/ Commitment (£000's) | Over/(Under) Spend (£000's) |
|-------------------------------|--------------------------------|--|------------------------------------|
| Management and Administration | 888 | 872 | (16) |
| Office Accommodation | 218 | 212 | (6) |
| Office Expenses | 169 | 146 | (23) |
| Other Costs | 834 | 821 | (13) |
| Totals: - | 2,109 | 2,051 | (58) |

5.4.2 The underspend of £58k in respect of Business Support includes around £16k in respect of temporary staffing vacancies within the Financial Services Team. The remainder of the underspend is attributable to a combination of reduced printing costs following the introduction of a more accurate recharging process linked to staff identity cards, reduced mobile phone charges, insurance premiums frozen at 2018/19 prices and the end of the national “Making the Connections” project to which the Directorate has previously subscribed.

5.5 **Progress Made Against the 2019/20 Revenue Budget Savings Targets**

5.5.1 The 2019/20 budget for Social Services included a savings target of £2,261k. As of 31st December 2019, actions have been implemented which will deliver around 91% of this target. The remaining 9% relates to a review of external day care packages. This review has been undertaken and delivered some savings but new demand for day care packages has meant that the planned saving of £205k will not be achieved.

5.5.2 However, there has been a significant reduction in demand for residential and nursing care during 2019/20. Therefore, the proposed saving from the review of external day care provision can be replaced with a saving in external residential care provision thereby ensuring the Directorate’s total saving target for 2019/20 of £2,261k can be delivered in full.

5.5.2 The 2019/20 budget for Social Services Transport which is managed by the Integrated Transport Unit within the Directorate of Communities included a further savings target of £50k. A review of some transport arrangements has led to a reduction in the use of taxis and appears to have delivered the required saving for 2019/20.

5.6 **Conclusion**

The Directorate has delivered its £2,261k savings target for 2019/20 in full. However, increasing demand for residential placements for children continues to be a cause for concern. Underspends due to temporary staffing vacancies, reduced demand for services for adults and increased contributions from service users accommodated in our own residential homes are mitigating these concerns in the current financial year. This reduced demand for services for adults and increased contributions from service users is likely to continue to mitigate the increasing costs of residential placements for children in to the 2020/21 financial year.

6. **ASSUMPTIONS**

6.1 The projections contained in this report assume that demand for services will remain at existing levels for the remainder of the financial year unless there is strong evidence to suggest otherwise.

7. **LINKS TO RELEVANT COUNCIL POLICIES**

7.1 The provision of budget monitoring information is required as part of the budgetary control requirements contained within the Council’s Financial Regulations.

7.2 **Corporate Plan 2018-2023**

The expenditure of the Directorate is linked directly to its ability to shape and deliver its strategic objectives, which in turn assists the achievement of the Authority’s stated aims and well-being objectives.

8 WELL-BEING OF FUTURE GENERATIONS

- 8.1 Effective financial management is a key element in ensuring that the Well-being Goals within the Well-Being and Future Generations (Wales) Act 2015 are met.

9. EQUALITIES IMPLICATIONS

- 9.1 An Equality Impact Assessment is not needed because the issues covered are for information purposes only, therefore the Council's full EIA process does not need to be applied.

10. FINANCIAL IMPLICATIONS

- 10.1 As detailed throughout the report.

11. PERSONNEL IMPLICATIONS

- 11.1 There are no direct personnel implications arising from this report.

12. CONSULTATIONS

- 12.1 All consultation responses have been incorporated into this report.

13. STATUTORY POWER

- 13.1 Local Government Acts 1972 and 2003 and the Council's Financial Regulations.

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Appendices: Appendix 1 - Social Services 2019/20 Budget Monitoring Report (Month 9)
Appendix 2 - Social Services Medium Term Financial Plan Savings in 2019/20

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Appendix 1 - Social Services 2019/20 Budget Monitoring Report (Month 9)

| | Revised Budget 2019/20 £ | Projection £ | Over/ (Under) Spend £ |
|--|-----------------------------------|--------------------|-----------------------------|
| SUMMARY | | | |
| CHILDREN'S SERVICES | £23,467,899 | £24,418,547 | £950,648 |
| ADULT SERVICES | £64,565,077 | £62,696,526 | (£1,868,551) |
| RESOURCING AND PERFORMANCE | £2,109,272 | £2,051,058 | (£58,214) |
| SOCIAL SERVICES TOTAL | £90,142,248 | £89,166,131 | (£976,117) |
| CHILDREN'S SERVICES | | | |
| Management, Fieldwork and Administration | | | |
| Children's Management, Fieldwork and Administration | £9,650,096 | £9,413,685 | (£236,411) |
| Social Services Grant | (£89,108) | (£81,522) | £7,586 |
| Transformation Grant | £0 | (£92,621) | (£92,621) |
| Intermediate Care Fund Contribution | (£867,831) | (£867,831) | £0 |
| Sub Total | £8,693,157 | £8,371,711 | (£321,446) |
| Residential Care Including Secure Accommodation | | | |
| Own Residential Homes | £1,590,291 | £1,169,548 | (£420,743) |
| Gross Cost of Placements | £3,153,188 | £5,195,248 | £2,042,060 |
| Contributions from Education | (£72,682) | (£70,979) | £1,703 |
| Integrated Care Funding | £0 | (£90,000) | (£90,000) |
| Sub Total | £4,670,797 | £6,203,818 | £1,533,021 |
| Fostering and Adoption | | | |
| Gross Cost of Placements | £7,867,624 | £7,455,121 | (£412,503) |
| Social Services Grant | (£613,933) | (£455,362) | £158,571 |
| Other Fostering Costs | £158,872 | £160,975 | £2,103 |
| Adoption Allowances | £97,978 | £73,368 | (£24,610) |
| Other Adoption Costs | £363,028 | £363,028 | £0 |
| Professional Fees Inc. Legal Fees | £439,039 | £439,039 | £0 |
| Sub Total | £8,312,608 | £8,036,169 | (£276,439) |
| Youth Offending | | | |
| Youth Offending Team | £395,152 | £395,152 | £0 |
| Sub Total | £395,152 | £395,152 | £0 |
| Families First | | | |
| Families First Team | £192,436 | £192,401 | (£35) |
| Other Families First Contracts | £2,552,696 | £2,508,364 | (£44,332) |
| Grant Income | (£2,697,747) | (£2,697,747) | £0 |
| Sub Total | £47,385 | £3,018 | (£44,367) |
| Other Costs | | | |
| Preventative and Support - (Section 17 & Childminding) | £66,290 | £22,599 | (£43,691) |
| Aftercare | £657,882 | £775,805 | £117,923 |
| Agreements with Voluntary Organisations | £602,029 | £599,406 | (£2,623) |
| Intermediate Care Fund Contribution | (£100,000) | (£100,000) | £0 |
| Other | £244,599 | £222,702 | (£21,897) |
| Transformation Grant | (£122,000) | (£111,833) | £10,167 |
| Sub Total | £1,348,800 | £1,408,679 | £59,879 |
| TOTAL CHILDREN'S SERVICES | £23,467,899 | £24,418,547 | £950,648 |
| ADULT SERVICES | | | |

| | Revised Budget 2019/20 £ | Projection £ | Over/ (Under) Spend £ |
|---|-----------------------------------|-------------------|-----------------------------|
| Management, Fieldwork and Administration | | | |
| Management | £128,350 | £177,774 | £49,424 |
| Protection of Vulnerable Adults | £301,498 | £291,403 | (£10,095) |
| OLA and Client Income from Client Finances | (£293,267) | (£293,609) | (£342) |
| Commissioning | £669,436 | £713,243 | £43,807 |
| Section 28a Income Joint Commissioning Post | (£17,175) | (£17,175) | £0 |
| Older People | £2,256,045 | £2,223,653 | (£32,391) |
| Less Wanless Income | (£44,747) | (£44,747) | £0 |
| Promoting Independence | £2,472,893 | £2,510,566 | £37,673 |
| Social Services Grant | (£22,493) | (£18,894) | £3,599 |
| Provider Services | £394,630 | £416,436 | £21,806 |
| ICF Funding | (£254,213) | (£254,213) | £0 |
| Learning Disabilities | £745,501 | £729,869 | (£15,633) |
| Contribution from Health and Other Partners | (£44,253) | (£44,253) | £0 |
| Mental Health | £1,363,564 | £1,366,870 | £3,306 |
| ICF Funding | £0 | £0 | £0 |
| Section 28a Income Assertive Outreach | (£94,769) | (£94,769) | £0 |
| Drug & Alcohol Services | £336,493 | £312,860 | (£23,633) |
| Emergency Duty Team | £266,610 | £266,610 | £0 |
| Further Vacancy Savings | £0 | (£132,253) | (£132,253) |
| Additional Savings Target | £0 | £0 | £0 |
| Sub Total | £8,164,103 | £8,109,370 | (£54,733) |
| Own Residential Care | | | |
| Residential Homes for the Elderly | £6,644,814 | £6,707,167 | £62,353 |
| Intermediate Care Fund Contribution | (£92,806) | (£94,797) | (£1,991) |
| -Less Client Contributions | (£1,986,840) | (£2,402,938) | (£416,098) |
| -Less Section 28a Income (Ty Iscoed) | (£115,350) | (£115,350) | £0 |
| -Less Inter-Authority Income | (£38,297) | (£95,612) | (£57,315) |
| Net Cost | £4,411,521 | £3,998,470 | (£413,051) |
| Accommodation for People with Learning Disabilities | £2,623,779 | £2,486,975 | (£136,804) |
| -Less Client Contributions | (£63,437) | (£63,437) | £0 |
| -Less Contribution from Supporting People | (£41,319) | (£41,206) | £113 |
| -Less Inter-Authority Income | (£336,671) | (£374,453) | (£37,782) |
| Net Cost | £2,182,352 | £2,007,878 | (£174,474) |
| Sub Total | £6,593,873 | £6,006,348 | (£587,525) |
| External Residential Care | | | |
| Long Term Placements | | | |
| Older People | £10,925,100 | £10,439,400 | (£485,700) |
| Less Wanless Income | (£303,428) | (£303,428) | £0 |
| Less Section 28a Income - Allt yr yn | (£151,063) | (£151,063) | £0 |
| Physically Disabled | £530,706 | £413,410 | (£117,296) |
| Learning Disabilities | £3,637,585 | £3,518,215 | (£119,370) |
| Mental Health | £969,700 | £811,474 | (£158,226) |
| Substance Misuse Placements | £60,316 | £56,161 | (£4,155) |
| Social Services Grant | (£632,112) | (£627,744) | £4,368 |
| Net Cost | £15,036,804 | £14,156,424 | (£880,380) |

| | Revised Budget 2019/20 £ | Projection £ | Over/ (Under) Spend £ |
|--|-----------------------------------|--------------------|-----------------------------|
| Short Term Placements | | | |
| Older People | £254,794 | £254,794 | £0 |
| Carers Respite Arrangements | £40,274 | £40,274 | £0 |
| Physical Disabilities | £42,137 | £42,137 | £0 |
| Learning Disabilities | £16,654 | £16,654 | £0 |
| Mental Health | £41,321 | £41,321 | £0 |
| Net Cost | £395,180 | £395,180 | £0 |
| Sub Total | £15,431,984 | £14,551,604 | (£880,380) |
| Own Day Care | | | |
| Older People | £638,329 | £611,684 | (£26,645) |
| -Less Attendance Contributions | (£16,869) | (£16,869) | £0 |
| Learning Disabilities | £2,833,402 | £2,867,148 | £33,746 |
| -Less Attendance Contributions | (£20,691) | (£20,691) | £0 |
| -Less Inter-Authority Income | (£24,986) | (£27,509) | (£2,523) |
| Mental Health | £755,400 | £669,946 | (£85,454) |
| ICF Funding | (£87,100) | (£87,100) | (£0) |
| -Less Section 28a Income (Pentrebane Street) | (£81,366) | (£81,366) | £0 |
| Sub Total | £3,996,119 | £3,915,243 | (£80,876) |
| External Day Care | | | |
| Elderly | £9,784 | £17,477 | £7,693 |
| Physically Disabled | £126,121 | £102,314 | (£23,807) |
| Learning Disabilities | £1,262,957 | £1,362,158 | £99,201 |
| Section 28a Income | (£72,659) | (£72,659) | £0 |
| Mental Health | £82,932 | £69,876 | (£13,056) |
| Sub Total | £1,409,135 | £1,479,167 | £70,032 |
| Supported Employment | | | |
| Mental Health | £69,233 | £69,233 | £0 |
| Sub Total | £69,233 | £69,233 | £0 |
| Aids and Adaptations | | | |
| Disability Living Equipment | £548,494 | £534,155 | (£14,339) |
| Adaptations | £216,681 | £216,681 | £0 |
| Chronically Sick and Disabled Telephones | £7,168 | £6,087 | (£1,081) |
| Sub Total | £772,343 | £756,924 | (£15,419) |
| Home Assistance and Reablement | | | |
| Home Assistance and Reablement Team | | | |
| Home Assistance and Reablement Team (H.A.R.T.) | £4,220,333 | £4,040,825 | (£179,508) |
| Wanless Funding | (£67,959) | (£67,959) | £0 |
| ICF Funding | (£32,063) | (£35,113) | (£3,050) |
| Transformation Grant | £0 | (£103,743) | (£103,743) |
| Independent Sector Domiciliary Care | | | |
| Elderly | £6,236,107 | £6,635,842 | £399,735 |
| Physical Disabilities | £795,826 | £918,745 | £122,919 |
| Learning Disabilities (excluding Resettlement) | £375,669 | £359,873 | (£15,796) |
| Mental Health | £293,400 | £205,096 | (£88,304) |
| Social Services Grant | (£393,373) | (£571,079) | (£177,706) |
| Gwent Frailty Programme | £2,434,266 | £2,351,530 | (£82,736) |
| Appropriation from Specific Reserve | (£67,322) | (£67,322) | £0 |
| Sub Total | £13,794,884 | £13,666,695 | (£128,189) |

| | Revised Budget 2019/20 £ | Projection £ | Over/ (Under) Spend £ |
|---|-----------------------------------|---------------------|-----------------------------|
| Other Domiciliary Care | | | |
| Shared Lives | | | |
| Shared Lives Scheme | £996,126 | £1,099,527 | £103,401 |
| -Less Contribution from Supporting People | (£98,421) | (£121,286) | (£22,865) |
| Net Cost | £897,705 | £978,241 | £80,536 |
| Supported Living | | | |
| Older People | £51,370 | (£548) | (£51,918) |
| -Less Contribution from Supporting People | £0 | £0 | £0 |
| Physical Disabilities | £1,539,334 | £1,443,091 | (£96,243) |
| -Less Contribution from Supporting People | (£22,177) | (£20,846) | £1,331 |
| Learning Disabilities | £8,506,313 | £9,023,044 | £516,731 |
| Less Section 28a Income Joint Tenancy | (£28,987) | (£28,987) | £0 |
| -Less Contribution from Supporting People | (£259,857) | (£258,167) | £1,690 |
| Mental Health | £2,072,720 | £1,877,749 | (£194,971) |
| -Less Contribution from Supporting People | (£10,046) | (£9,784) | £262 |
| Net Cost | £11,848,670 | £12,025,552 | £176,882 |
| Direct Payment | | | |
| Elderly People | £114,515 | £139,313 | £24,798 |
| Physical Disabilities | £730,809 | £676,409 | (£54,400) |
| Learning Disabilities | £823,725 | £621,347 | (£202,378) |
| Section 28a Income Learning Disabilities | (£20,808) | (£20,808) | £0 |
| Mental Health | £3,736 | £3,593 | (£143) |
| Social Services Grant | (£25,617) | (£22,163) | £3,454 |
| Net Cost | £1,626,360 | £1,397,690 | (£228,670) |
| Other | | | |
| Sitting Service | £314,805 | £0 | (£314,805) |
| Extra Care Sheltered Housing | £512,624 | £494,790 | (£17,834) |
| -Less Contribution from Supporting People | (£13,454) | (£13,454) | £0 |
| Net Cost | £813,975 | £481,336 | (£332,639) |
| Total Home Care Client Contributions | (£2,037,686) | (£2,037,686) | £0 |
| Sub Total | £13,149,024 | £12,845,132 | (£303,892) |
| Resettlement | | | |
| External Funding | | | |
| Section 28a Income | (£1,020,410) | (£1,020,410) | £0 |
| Sub Total | (£1,020,410) | (£1,020,410) | £0 |

| | Revised Budget 2019/20 £ | Projection £ | Over/ (Under) Spend £ |
|---|-----------------------------------|--------------------|-----------------------------|
| Supporting People (including transfers to Housing) | | | |
| People Over 55 Years of Age | £430,255 | £430,220 | (£35) |
| People with Physical and/or Sensory Disabilities | £46,125 | £40,230 | (£5,895) |
| People with Learning Disabilities | £109,077 | £134,240 | £25,163 |
| People with Mental Health issues | £1,050,693 | £1,163,079 | £112,386 |
| Families Supported People | £518,774 | £508,445 | (£10,329) |
| Generic Floating support to prevent homelessness | £848,921 | £862,842 | £13,921 |
| Young People with support needs (16-24) | £1,033,654 | £935,636 | (£98,018) |
| Single people with Support Needs (25-54) | £403,973 | £402,473 | (£1,500) |
| Women experiencing Domestic Abuse | £476,112 | £457,519 | (£18,593) |
| People with Substance Misuse Issues | £381,501 | £349,241 | (£32,260) |
| Alarm Services (including in sheltered/extra care) | £255,594 | £259,429 | £3,835 |
| People with Criminal Offending History | £141,127 | £145,886 | £4,759 |
| Contribution to Social Services Schemes | £606,984 | £613,551 | £6,567 |
| Newport CC funding transfer | (£70,000) | (£70,000) | £0 |
| Less supporting people grant | (£6,232,790) | (£6,232,790) | £0 |
| Sub Total | £0 | (£0) | (£0) |
| Services for Children with Disabilities | | | |
| Blackwood Resource Centre | £317,576 | £337,886 | £20,310 |
| Residential Care | £357,593 | £354,483 | (£3,110) |
| Foster Care | £408,343 | £455,775 | £47,432 |
| Preventative and Support - (Section 17 & Childminding) | £9,470 | £9,470 | £0 |
| Respite Care | £56,258 | £78,598 | £22,340 |
| Direct Payments | £164,911 | £156,517 | (£8,394) |
| Social Services Grant | (£2,537) | (£2,408) | £129 |
| Sub Total | £1,311,614 | £1,390,321 | £78,707 |
| Other Costs | | | |
| Telecare Gross Cost | £621,675 | £631,187 | £9,512 |
| Less Client and Agency Income | (£353,985) | (£353,985) | £0 |
| -Less Contribution from Supporting People | (£83,705) | (£84,683) | (£978) |
| Agreements with Voluntary Organisations | | | |
| Children with Disabilities | £350,837 | £366,593 | £15,756 |
| Elderly | £150,907 | £150,907 | £0 |
| Learning Difficulties | £61,928 | £60,904 | (£1,024) |
| Section 28a Income | (£52,020) | (£52,020) | £0 |
| Mental Health & Substance Misuse | £43,783 | £43,783 | (£0) |
| MH Capacity Act / Deprivation of Libert Safeguards | £97,460 | £109,165 | £11,705 |
| Other | £55,143 | £55,143 | £0 |
| Provision for Fee Uplifts | £0 | £0 | £0 |
| Social Services Grant | £0 | £0 | £0 |
| Wales Independent Living Expenditure | £1,152 | (£93) | (£1,245) |
| Gwent Enhanced Dementia Care Expenditure | £278,878 | £278,878 | £0 |
| Gwent Enhanced Dementia Care Grant | (£209,692) | (£209,692) | £0 |
| Intermediate Care Fund Contribution | (£69,186) | (£69,186) | £0 |
| Sub Total | £893,175 | £926,900 | £33,725 |
| TOTAL ADULT SERVICES | £64,565,077 | £62,696,526 | (£1,868,551) |

| | Revised Budget 2019/20 £ | Projection £ | Over/ (Under) Spend £ |
|---|-----------------------------------|-------------------|-----------------------------|
| <u>SERVICE STRATEGY AND BUSINESS SUPPORT</u> | | | |
| Management and Administration | | | |
| Policy Development and Strategy | £172,082 | £174,231 | £2,149 |
| Business Support | £715,925 | £697,829 | (£18,096) |
| Sub Total | £888,007 | £872,060 | (£15,947) |
| Office Accommodation | | | |
| All Offices | £277,756 | £271,801 | (£5,955) |
| Less Office Accommodation Recharge to HRA | (£60,103) | (£60,103) | £0 |
| Sub Total | £217,653 | £211,698 | (£5,955) |
| Office Expenses | | | |
| All Offices | £169,330 | £145,976 | (£23,354) |
| Sub Total | £169,330 | £145,976 | (£23,354) |
| Other Costs | | | |
| Training | £323,619 | £323,619 | £0 |
| Staff Support/Protection | £9,401 | £9,401 | £0 |
| Information Technology | £32,054 | £32,054 | £0 |
| Management Fees for Consortia | (£51,002) | (£51,002) | £0 |
| Insurances | £254,212 | £248,254 | (£5,958) |
| Other Costs | £265,998 | £258,998 | (£7,000) |
| Sub Total | £834,282 | £821,324 | (£12,958) |
| TOTAL RESOURCING AND PERFORMANCE | £2,109,272 | £2,051,058 | (£58,214) |

APPENDIX 2 - SOCIAL SERVICES MEDIUM TERM FINANCIAL PLAN SAVINGS IN 2019/20

| Impact Upon Public | Saving Proposal | Total Value of Proposal | Full Year Effect of Savings Achieved to Date | Further Savings to be Achieved | Comments |
|---|---|-------------------------|--|--------------------------------|---|
| | | £000s | £000s | £000s | |
| Nil | Budget realignment and deletion of vacant back office posts with no public impact | 197 | 197 | 0 | These proposals were reflective of the position in 2018/19 and as such had been delivered prior to 1st April 2019 |
| Low | Review of administrative support in Children's Services | 189 | 189 | 0 | A restructuring of administrative support services has been implemented reducing the workforce by 6.73 full time equivalent posts. |
| Low | Review of staffing budgets in Adult Services | 550 | 550 | 0 | 13.86 whole time equivalent vacant posts have been permanently removed from the adult services structure. In addition 1 post employed by GOFAL has also be ended. |
| Low | Review of non Residential Charging Policy | 100 | 100 | 0 | Cabinet approval received on 13th March 2019 to implement charges for community based services and independent sector day services. |
| Low | Retender of shared care respite contract | 50 | 50 | 0 | New contracts implemented with effect from 1st October which will deliver target for a full year |
| Low | Review of own day services for adults | 300 | 300 | 0 | Overall underspend forecast for own day services. |
| Low | Review of external day services for adults | 205 | 0 | 205 | Overspend of £70k forecast for current year but full year effect of this overspend will exceed £200k in 2020/21. |
| Low | Non-renewal of mental health carers support contract | 34 | 34 | 0 | Contract ended in 2018/19 and was not renewed. |
| Low | Implications of Social Services & Wellbeing Act 2014 | 150 | 150 | 0 | Net underspend against adult services care packages indicates that this saving has been achieved. |
| Medium | Review of Barnardo's contract | 186 | 186 | 0 | Contract re-negotiated with effect from 1st April 2019. |
| High | Reduction in growth provision | 300 | 300 | 0 | Net underspend against social services indicates that this saving has been achieved. |
| TOTAL MTFP PROPOSALS FOR 2019/20 | | 2,261 | 2,056 | 205 | External Day Care saving not achievable |
| Nil | Less Alternative Proposal- Reduction in Residential Care | 0 | 205 | -205 | Reduction in demand already experienced |
| TOTAL ALL PROPOSALS | | 2,261 | 2,261 | 0 | |

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SOCIAL SERVICES SCRUTINY COMMITTEE 4TH FEBRUARY 2020

SUBJECT: REGIONAL PARTNERSHIP BOARDS - UPDATE

REPORT BY: CORPORATE DIRECTOR SOCIAL SERVICES & HOUSING

1. PURPOSE OF REPORT

- 1.1 To inform members of the role and functions of the Regional Partnership Boards (RPB's) that were introduced as part of the implementation of the Social Services & Wellbeing (Wales) Act 2014 (SSWBA).
- 1.2 For Members to understand the increasing significance of the RPB's in the eyes of Welsh Government (WG) and how they are becoming key drivers in delivering "seamless services" in Health and Social Care.

2. SUMMARY

- 2.1 Part 9 of the Social Services & Wellbeing (Wales) Act 2014 required local authorities and Health Boards to establish Regional Partnership Boards. RPB's were established on Health Board footprints with consequently seven Boards being established. The RPB for this area is titled the Gwent Regional Partnership Board
- 2.2 Since their inception in 2016 the RPB have become increasingly influential in developing integrated health and social care services across the region. The Board has also been recipient of significant amounts of grant funding from WG to support and develop integrated service. This report will outline the purpose of the Board, its work programme and achievements to date as well as referencing some of the ongoing challenges for Caerphilly CBC as a member of the Gwent RPB.

3. RECOMMENDATIONS

- 3.1 Members note the content of the report.
- 3.2 Members views on the role of this Scrutiny Committee in the context of the work of the Gwent RPB would be welcomed.

4. REASONS FOR THE RECOMMENDATIONS

- 4.1 As previously stated, the RPB is becoming increasingly influential in shaping health and social care services, not just in Caerphilly CBC but across Wales. It is important that Members of Scrutiny Committee have an awareness of the priorities and work of the Board.

5. THE REPORT

- 5.1 Part 9 of the Social Services & Wellbeing (Wales) Act 2014 required local authorities and Health Boards to establish Regional Partnership Boards to manage and develop services to

secure strategic planning and partnership working between local authorities and local health boards and to ensure effective services, care and support are in place to best meet the needs of their respective population.

5.2 RPB's were to be established on Health Board footprints with consequently seven Boards being established. The RPB for this area is titled the Gwent Regional Partnership Board. Membership of the Gwent RPB consists of the five local authority Cabinet Members for Social Services, five Directors of Social Services, Health Board senior executives as well as representatives from the third sector, independent providers and citizen and care representatives. Recently staff representing Housing and Education have also been added to the Board. The board also has the ability to co-opt other members as required.

5.3 Under the provisions of the Act RPB's were required to prioritise the integration of services in relation to,

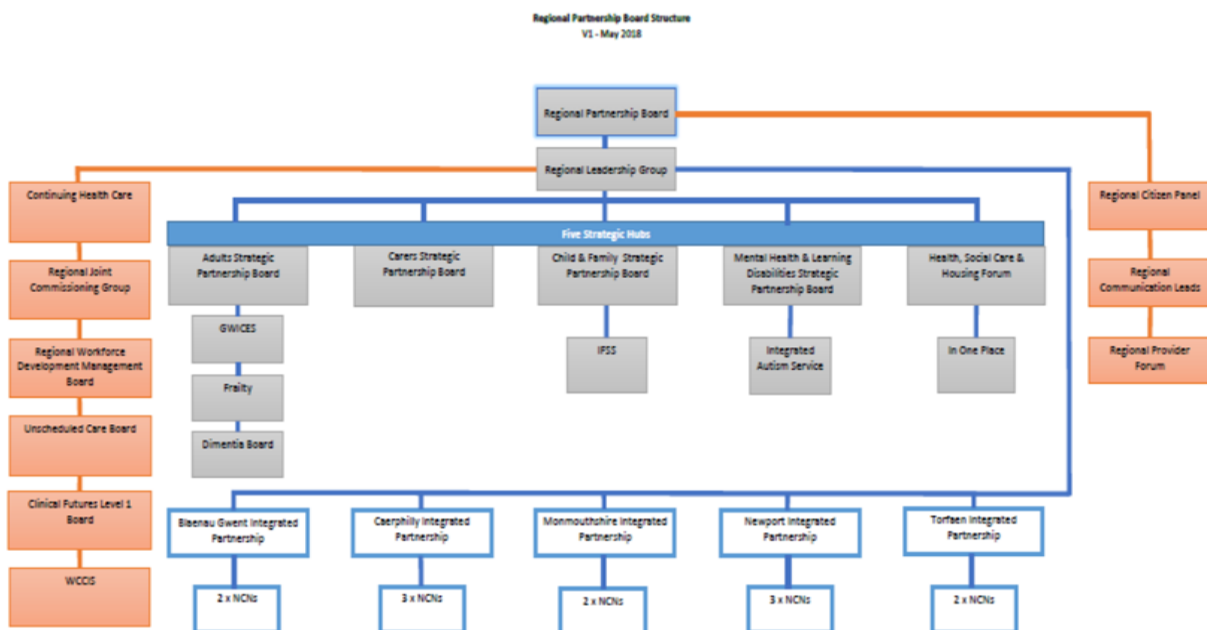
- Older people with complex needs, including dementia.
- People with learning disabilities.
- Carers, including young carers.
- Integrated Family Support services
- Children with complex needs due to disability or illness.

5.4 In order to support this Boards must produce;

- A Population Needs Assessment
- An Area Plan
- An Annual Report
- Integrated Market Position Statement
- Establish pooled funds for care homes and family support functions.

The majority of these documents can be found on the Gwent RPB website which can be found at www.gwentrpb.wales.

5.5 In order to meet these requirements a structure of regional and local groups have been established. This structure is laid out below and also on page 12 of Regional Partnership Board Annual Report for 2018/19 which is attached as Appendix one of this report.



- 5.6 In order to support the work of the RPB WG have made significant amount of grant funding available to the Board via the Integrated Care Fund (ICF). For the period 2016/17 to 2020/21 it is estimated that over £37 Million has been available across Gwent. Some examples of how this money has been utilised includes, provision of assessment beds, supporting hospital discharge and supporting the establishment of Community Connectors. This funding requires regional bids to be worked up and submitted to WG for approval. Once approved funding is paid to the relevant authority via the Health Board.
- 5.7 In June 2018, WG published 'A Healthier Wales' it's plan for Health & Social Care in Wales which requires the development of 'new models of seamless local health and social care'. This document clearly lays out a significant role for RPB's in developing these services, supported by the provision of a dedicated Transformation Fund of £100Million over two years across Wales. Bids initially submitted by the Gwent RPB secured just over £13 Million to support the development services such as Home First to facilitate timely hospital discharge and the 'iceberg model' to support young people requiring mental health support. Again this funding is allocated via the health boards.
- 5.8 The RPB Annual report for 2018/19, attached as Appendix 1, demonstrates the progress of the Board which has been significant. However there remain a number of issues that continue to prove challenging. These include;

Grant Funding: As already mentioned the RPB has received significant amounts of grant funding. However, WG are very clear that this funding will cease in March 2021 and significant work will be required over the next year to determine how we can mainstream or take down the services created via ICF and Transformation Funding.

Pooled Funds: Part 9 of the SSWBA also required the establishment of Pooled Funds in relation to care home accommodation and family support functions. This has proved a particularly difficult area to move forward across Wales. Some progress has been made with Torfaen CBC designated the Pooled Fund Manager and a greater degree of transparency in terms of the amount of money spent in these areas by the respective local authorities and the health board. In order to determine the position nationally WG have commissioned KPMG to undertake an audit of the current position. Their report is expected shortly.

Governance: As referenced in paragraph 5.2 both the Cabinet Member and Corporate Director for Social Services sit on the RPB. However, it has proved difficult for grant bids and service development initiatives to come through the normal pre decision Scrutiny and Cabinet processes. This is often because that grant bids have to be very short notice and the regional nature of the services require a collective agreement as opposed to having to be agreed by six separate executive functions. This is a problem across Wales and continues to be flagged up with WG by local authorities and the WLGA. An added complication is the role of the Public Service Boards in Wales and how 22 Public service Boards work with seven RPB's.

Members views on how scrutiny can be better sighted on the work of the RPB would be welcomed.

6. ASSUMPTIONS

- 6.1 There are no assumptions contained in this report.

7. LINKS TO RELEVANT COUNCIL POLICIES

7.1 Corporate Plan 2018-2023

The content of this report contributes towards Well Being Objective 6: Support citizens to remain independent and improve their well-being

8 WELL-BEING OF FUTURE GENERATIONS

8.1 The content of this report contributes to the following Well Being Goals:

- A resilient Wales
- A more equal Wales
- A Wales of cohesive communities

8.2 The report is consistent with the five ways of working as defined within the sustainable development principle in the Act as follows:

- Long Term – the provision of safe care and accommodation for children and vulnerable adults is, and always will be, a key strategic priority for the Council.
- Improving outcomes for children Looked After will deliver longer term improvements for them individually.
- Prevention – Children’s Services is committed to preventing the escalation of need and subsequent demand on higher tier statutory services through the delivery of early intervention and family support services. We continue to strive to keep older people in their own homes for as long as their needs allow.
- Integration – Service developments across the Directorate region are increasingly integrated with Health and other professionals

9. EQUALITIES IMPLICATIONS

9.1 An Equality Impact Assessment is not needed because the issues covered are for information purposes only, therefore the Council’s full EIA process does not need to be applied.

10. FINANCIAL IMPLICATIONS

10.1 There are no direct implications arising from this report.

11. PERSONNEL IMPLICATIONS

11.1 There are no direct personnel implications arising from this report.

12. CONSULTATIONS

12.1 All consultation responses have been incorporated into this report.

13. STATUTORY POWER

13.1 Social Services & Wellbeing (Wales) Act 2014

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Appendices: Gwent regional Partnership Board Annual Report 2018/19

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Regional Partnership Board Annual Report

An integrated system of health, care and wellbeing for Gwent

2018/19



Bwrdd Partneriaeth
Rhanbarthol Gwent
Gwent Regional
Partnership Board



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Foreword



It is hard to believe that this is now the third Annual Report produced by the Gwent Regional Partnership Board, and that we are in the third year since the Social Services & Wellbeing Act became law. It has certainly made a difference to the way that we work, with both 'regional' and 'partnership' becoming an integral part of how we work in health and social care nowadays.

However, Welsh Government continue to raise the bar, and the challenge is now to make full use of the two year Transformation Grant funding from Welsh Government to deliver systemic change - at pace and scale.

Further detail of the transformation funding work streams in Gwent are outlined in this report, but the fact is that we have had £13.4 million to affect a lasting change to the health and social care landscape in our region.

There has been a logical progression to take forward our agreed principles of care close to home (outlined in previous year reports) to have four major areas of work.

Firstly there is the development of Integrated Wellbeing Networks, connecting up all those prevention and early intervention projects and groups - from the health and care sector, but also much wider to housing, education, communities and leisure - so that collectively those working in these fields are addressing wellbeing in the broadest sense - what really matters to people.

Secondly, there is looking at the right skill mix and the right support when people come to our primary care services - GP practices, health centres and the like - recognising that this is the 'open access' point where people bring their health and wellbeing concerns. We need to have the right people in the right place with the right skills to meet the presenting needs - recognising that what comes across the surgery door is not all about medical issues. To that end, we are learning from the Compassionate Communities approach in South West England, and looking to scale this for our population needs.

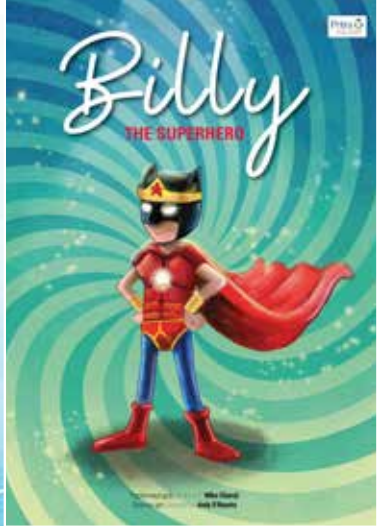
Thirdly, we know that many people come to the hospital front door who don't need to be there - partly because they don't know about other service support, or because it is 'what we have always done'. So the Home First work stream looks to work at that hospital front door to prevent unnecessary admissions and help with any discharge problems.

Fourthly, we know that our services around Child and Adolescent Mental Health (CAMHS) have some real bottlenecks and capacity issues, often meaning that people have to wait for a service that may not be most suitable by the time they can access it. Hence our 'Iceberg' model looks to strengthen and improve early intervention work, with a single point of access approach to co-ordinate the most appropriate support in the best way.

Finally, we know that people are our most important and valuable resource, and we need to support them in using their initiative and skills, give them support they need to work differently (and more collaboratively), so we have a major transformation project around staff and organisational development.

We have made progress in my time as chair of the RPB - but there is still much to be done, and we know that Ministers and the public will be looking at what we do and want to see the difference that regional partnership working can make. It is a major challenge, but one that we are ready to embrace, and I have to thank all my colleagues on the Gwent RPB for their constructive and wholehearted involvement in this work.

Phil Robson, Chair of Regional Partnership Board



1. Highlights of the Year - Perspectives from Partners

View from Local Authority Elected Member:

'The RPB agenda continues to be a very challenging one - and we have had some lively and positive discussions. All of us I think have 'found our feet' more, and the conversations are frank and honest, with everyone having a full part to play. As an RPB we do have a scrutiny role, on behalf of our respective partner organisations, but we all see the need to work together. We were pleased to discuss fully and then endorse a strong Gwent regional transformation grant bid, and we can see that work is now stepping up. As politicians we have to engage fully with Welsh Government so that they know what the key issues are in terms of work on the ground rather than at the theoretical level - as it is we who have accountability to our citizens.'

View from Provider Forum member:

'Gwent is one of the only RPBs to my knowledge that has a regional provider forum. Usually the provider forum (at least with regard to regulated services) are held locally, if at all, and are subdivided across care home providers, domiciliary care agencies etc. The Gwent approach requires more input and support, but I feel it has really helped to improve understanding and cooperation across providers and helped the RPB to take a more genuinely regional approach. The team also support the provider representatives by emailing information to all providers, as a result of which they are probably better informed about what is happening in Gwent RPB than their counterparts elsewhere.'

View from Director of Social Services:

'The Transformation Fund has meant more resource to RPB - alongside more funding through ICF. It means that the RPB has a busy and demanding agenda, with more interest from national and regional organisations wanting to 'link up' with us. We have had to look at different ways of working as the regional approach is here to stay.'

View from Local Health Board Executive:

'The RPB range and spectrum of work has continued to grow - and we are seeing more Welsh Government (and others) interest in what we are doing in Gwent. It does mean that we have to be open and honest with each other, and we will not agree on everything. However some good joint working is going ahead, and there is a high level commitment to the RPB. One challenge we now face is how we also connect with Public Service Boards and their work on wellbeing so that we get the best outcomes for citizens.'

View from Citizen Member:

'Having been attending RPB meetings for a couple of years now I can see that there is a really big agenda and a lot that the RPB has to cover. Discussions are open and honest - and it is positive that as citizens, we can make comment and seek clarification. It is certainly challenging - but also very interesting, and the conversations are certainly lively, with everyone able to contribute.'

2. Key Achievements against strategic priorities

Dementia Friendly Communities

- **9,676** new dementia friends during 2018/19. (over **25,000** since starting work).
- **31** new dementia champions to deliver training.
- Over **10** new schools awarded dementia kitemark.

Adverse Childhood Experiences

- **202** schools received ACE awareness training. (**83%** of all schools/settings).
- over **900** police officers and **250** staff from partner agencies received training.

Mental Health Employment

- **401** people supported through ICF project with **56** people entering employment (**14%**).
- **6** individuals supporting **2** social enterprises.
- **20** peer mentors in vocational pathway.

Learning Disabilities

- **135** 'skills 4 work' sessions with **80%** in training and **19** people gained employment.
- **189** people developing active social lives via 'my mates'.
- **49** people gained volunteering experiences.

Young Carers

- **20** schools working towards young carers in schools accreditation and **161** Staff Received Training.
- Over **60%** increase in number of young carers identified in schools.

Mental Health

- Over **80%** of accepted referrals to primary care mental health team service (pcmhss) seen for initial assessment within 28 days.
- Over **80%** of patients assessed by the service requiring support, receive first session within 28 days.

Mental Health

- **100%** of people on diagnostic pathway felt listened to and concerns were understood.
- **93%** rated diagnostic group as good or excellent post diagnosis.

A number of strategic priorities for the Gwent RPB were set out in the annual report of 2018/19, and so this section sets out how these have been progressed in 2019/20.

| Partnership | Task | Outcome Position |
|--|---|---|
| Children & Families Partnership | Implement a Gwent wide scheme to create ACE aware organisations, and work in partnership with Gwent Police and Public Health Wales. | Programme established, with Gwent Police support provided and ACE awareness training rolling out across organisations - including schools. |
| Adults Strategic Partnership | Develop new integrated care pathways for older adults with complex needs. | Work has been taken forward including a review of the Gwent Frailty programme, and the development of the Home First transformation proposals, that were initiated in November 2018. This service spans Gwent local authority areas and supports admission prevention and speedier discharge. |
| Children & Families Partnership and LD & MH Strategic Partnership | Review and redesign services for children with complex needs including Child and Adolescent Mental Health Services (CAMHS). | Review went forward and led to the development of an integrated early intervention approach that formed one of the core components of the Gwent transformation fund proposals - termed the Iceberg model. |
| Adults Strategic Partnership | Develop and deliver a regional strategic dementia action plan to meet the needs of people living with dementia. | A multi-agency ICF proposal was developed and approved to undertake a mapping review of all dementia services and this has informed targeted IC dementia funding proposal, including a consortium approach to flexible respite with 4 third sector partners. |
| Carers Partnership | Enable Carers to become a priority focus for the wider primary care team including GP's, pharmacists and social prescribers. | A carers GP project has been initiated, working with third sector partners, to ensure carer information boards and Carers champions across every GP surgery in Gwent. This has taken heed of learning from both dementia champion work and the Young cares in schools programme rolling out with Carers Trust. |
| Health, Social Care & Housing Partnership | Work collaboratively with housing to plan and design new models of accommodation. | A comprehensive study of the housing aspirations of older people has been taken forward through a public health consultant from ABUHB/PHW. This reported to HSC&H partnership in April 2019, and involved work with partners in Gwent and the wider UK. Recommendations are now being considered by all partners for future planning. |

| Partnership | Task | Outcome Position |
|--|--|---|
| Workforce Development Board | Develop a wellbeing and integrated care workforce for Gwent by piloting a Gwent Academy model. | <p>The Academy approach has changed to a career college consortium approach, working with local FE providers to ensure that courses are aligned to new care registration requirements; that career pathways are mapped out and developed; that learning placements are expanded and consistent; that recruitment events are set up and that information provided is accurate and up to date.</p> <p>This is a major project that has been linked to the SCW 'We Care' attraction and recruitment campaign.</p> |
| Adults Strategic Partnership Regional Joint Commissioning Group | Consider a new funding framework to shift resources from secondary to primary and community care, and maximise pooled budgets. | <p>A section 33 agreement for care home placements for older adults has been finalised and signed off by statutory partners. Work on a common care home contract and specification is being rolled out across all partners as old contracts draw to a close. A common fees methodology process is also being developed working on a co-production basis with providers.</p> <p>The need to address primary and community care support is the focus of one of the Gwent transformation proposals linked to Compassionate Communities work, with training in Care Navigation taken forward across GP practice and front line services across the region over the last year.</p> |
| All Partnerships | Implement WCCIS and pilot new technologies to support community diagnosis, treatment and care. | All partners are now signed up to WCCIS and rollout has proceeded according to plan. Steps are well advanced for the only local authority partner not signed up to WCCIS to join in a managed way. |
| Health, Social Care & Housing Partnership | Develop an effective and integrated estates strategy for an integrated system of health, care and wellbeing. | <p>The ABUHB high level estates strategy has been shared with local authority and RSL partners through the HSC&H strategic partnership, and initial planning on consortium/locality basis is underway to maximise best use of ICF capital availability.</p> <p>Mapping of all older persons accommodation in the region has been done on GIS and shared across all RSL partners.</p> |

Planning is important but it is outcomes for citizens that are the true benchmark of whether integrated working is effective.

From the Integrated Autism Service:

From a parent supporting their daughter in diagnostic appointments: “Every aspect of this service is done well. My two daughters were diagnosed in their late twenties. I am on the waiting list to be assessed myself. I only wish this service was available when my daughters were young, as I brought them up with no help or support. I sincerely hope this service continues to help other families and individuals.”

From Frailty Service:

‘89 year old male (PD) - living at home with his wife, Referred by Physio on WAST FRS vehicle as an urgent same day response. Gentleman had fallen and his wife couldn’t pick him up. WAST response lifted PD into chair. Gentleman stuck in chair as completely immobile and wife and Private Agency carers couldn’t move him. WAST was considering Hospital admission.

He was seen within two hours of referral by Frailty Occupational Therapist. He was assessed with a stand aid that O/T had taken with her.

Following practice with the O/T & wife same day, PD managed to start transferring safely with assistance of wife and also was able to transfer using stand aid with Private Agency carers.

Follow up visits provided by Frailty Physiotherapist. Stair lift assessed and to be fitted.

Referred to Attic Project from Care & Repair who are undertaking general house decluttering, sorting damp issue in house to assist with chest infections, sorting uneven floors to prevent falls.

PD is on course to reach his goals and hospital admission has been prevented.’

3. The Regional Partnership Board - How We Work

This section of the Annual Report sets out the high level priorities of the Regional Partnership and Area Plan and governance arrangements in place.

The Board purpose as set out in the Terms of Reference are:

The 'The Greater Gwent Health, Social Care and Well-being Partnership Board is a key partnership body; established to lead and guide the implementation of the Social Services and Well Being (Wales) Act 2014 in the Greater Gwent area (covering the areas of Blaenau Gwent, Caerphilly, Monmouthshire, Newport and Torfaen), sitting within the footprint of the Aneurin Bevan University Health Board area.'

These priorities and objectives are included within the Area Plan.

The long term priorities of the RPB are:

- To improve health and wellbeing outcomes and reduce inequalities in the region.
- To improve care, treatment and support, ensuring people have more say and greater control.
- To provide information and advice, to help people sustain good health & well-being.
- To provide co-ordinated, person centred care, treatment and support.
- To make more effective use of resources, skills and expertise.
- To align or integrate functions and resources, where integration adds value to citizens

In order to deliver RPB priorities and the objectives of the Area Plan, there is a framework of thematic integrated partnerships, which also have oversight of the relevant programmes of work and projects under ICF.

The thematic partnerships each have a strategic work programme, which is translated at a local level via the 'Integrated Partnership Boards' and Neighbourhood Care Networks.

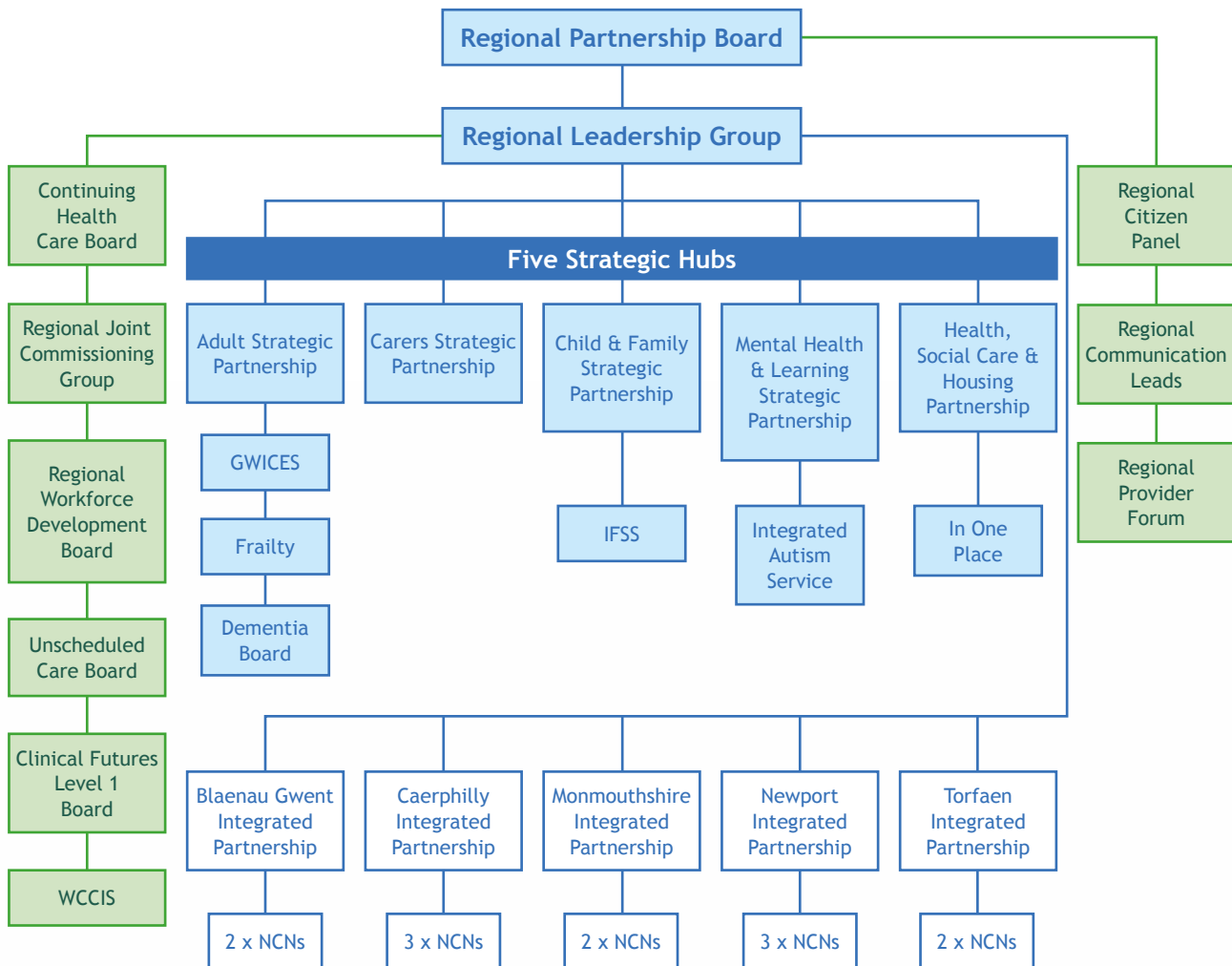
There are also some groups that usefully have a reporting link to Leadership Group and RPB as informing the 'whole picture' of health and social care, but which have a specific Health Board accountability - and these would include:

- The Continuing Health Care (or long term care) Board.
- The Clinical Futures level 1 Programme Board.
- The Unscheduled Care Board.

There are also some other functional groups, set out in the SSWB Act as required at regional level.

This include:

- The regional citizens panel (including carers), with two representatives to RPB.
- The value based provider forum, to connect to the RPB directly - having two elected representatives to sit on the Board.
- A regional joint commissioning group.



The Gwent Area Plan sets out the vision for an integrated system of health, care and wellbeing across Gwent. Collaborative leadership from Health, Local Government, and Third sector colleagues has driven the development of the plan. It is ambitious, and it sets a clear route map for the delivery of an integrated model of health care and wellbeing across Gwent. The Regional Partnership Board (RPB) will provide leadership and oversight on the delivery of the plan, supported by appropriate governance and performance management systems.

The Plan is structured around the statutory core themes identified in Area Plan guidance and priority population groups, where a step change in the pace of transformation is required, these are older adults, children and young people, carers; and people with mental health and learning disabilities. Underpinning these strategic groups are work streams on housing, workforce, finance and assistive technology. The plan will be delivered through the structure set out above comprising regional activity (strategic partnerships) local activity (5 x integrated boards) and locality models (NCN's).

Challenges for the RPB going forward:

Integrated working, and the bringing together of different organisations to work with common purpose, is challenging and this is something that the RPB continues to have to work through.

An increased level of funding from Welsh Government comes to RPB's to determine best use, and often this funding is short term in nature - for one or two years. This is against a backdrop of continued pressure on local authority budgets and cuts having to be made to front line services.

'Getting used to the rules' that WG attach to funding streams has meant that there can be work done on proposals (in particular for ICF) that doesn't meet requirements, or which duplicates other work - and as an RPB, there is a need to be better and smarter in communicating both needs and opportunities, as well as what is already being done.

The RPB is - by statutory requirement - a large body, and this can make discussion difficult and decision making unwieldy - there is a need to develop agreed mechanisms to respond positively and quickly to WG, regional and local requests.

Connection between the RPB and other collaboration and integration bodies - such as Public Service Boards, Area Planning Board (covering substance misuse), Area Safeguarding Board and others - is still very much a work in progress,. Communication from WG is not always consistent and mirrors the diversity of partners in the RPB, so this has led to misunderstandings and tested relationships at times.

The increasing rate of requests from WG for information and input to national events, workshops and meetings also places demand on RPB resources - and this is a process that will need careful management going forward.

So, there are still significant challenges to be faced, with the knowledge that demands will continue to increase.

4. Partnerships, Priorities and Progress Against Regional Area Plan

This section of the annual report sets out key work taken forward through each of the partnerships under the RPB and key outcomes in the year in relation to delivering the Regional Area Plan.

Adults Strategic Partnership

Area Plan Outcomes

- To improve emotional well-being for older people by reducing loneliness and social isolation with earlier intervention and community resilience.
- To improve outcomes for people living with dementia and their carers.
- Appropriate housing and accommodation for older people.

Progress

- Work has been taken forward including a review of the Gwent Frailty programme, and the development of the Home First transformation proposals, that were initiated in November 2018. This service spans the 5 Gwent local authority areas and supports admission prevention and speedier discharge.
- A section 33 agreement for care home placements for older adults has been finalised and signed off by all statutory partners, and work on a common care home contract and specification is being rolled out across all commissioning partners as old contracts draw to a close. A common fees methodology process is also being developed working on a co-production basis with providers.
- The need to address primary and community care support is the focus of one of the Gwent transformation proposals linked to Compassionate Communities work, with training in Care Navigation taken forward across GP practice and front line services across the region over the last year.
- Domiciliary Care: developed programme approach to improving the way that domiciliary care is commissioned, as well as developing strategic and practical approaches to tackling long standing recruitment and retention issues in the sector. This has included a partnership approach with service providers including Coleg Gwent, a significant ICF allocation to stimulate innovation and new approaches to commissioning, as well as a range of approaches to recruitment and retention including improving communications, recruitment practice, a schools programme, access to placements, curriculum content and exploring ways to overcome barriers to entry such as the cost of driving and transport.

Challenges

- The increasing need to support people living with dementia and their carers especially with community support and earlier intervention.
- Domiciliary care market place requires innovative solutions to long term recruitment.
- Continued pressure to reduce length of hospital stays for older people and return safely back home with sustainable support.

Children & Families Strategic Partnership

Area Plan Outcomes

- To improve outcomes for children and young people with complex needs through earlier intervention, community based support and placements closer to home.
- To ensure good mental health and emotional well-being for children young people through effective partnership working (priority under Mental Health core theme).

Progress

- Reviewed and redesigning services for children with complex needs including Child and Adolescent Mental Health Services (CAMHS), which led to the development of an integrated early intervention approach that formed one of the core components of the Gwent transformation fund proposals - termed the Iceberg model.
- Adverse Childhood Experience (ACE) Programme established with Gwent Police with ACE awareness training rolling out across organisations including 202 schools (83% of schools and settings) with the expectation that nearly all schools and settings will have received training by July 2020; as well as the development a two day Train the Trainer programme 'Creating an ACE Friendly School.'
- Enhancing support and services for Looked After Children and children at the edge of care through development of 'MYST' services across the region - My Support Team. Integrated referrals process for Children and Young People Primary Care Mental Health Support Service (PCMHSS) enabling the child or young person to access the agency best placed to provide support. This process is in place in Newport and Monmouthshire, with roll out to the other three boroughs throughout 2019.
- Mental health workers have been employed to support schools in ensuring good mental health and wellbeing for all pupils.
- Specialist Child and Adolescent Mental Health Service (S-CAMHS) has been the focus to decrease waiting times and increase the numbers of children and young people accessing support. The service reports that average waiting times for S-CAMHS is 2 weeks from referral to assessment and 24 hours for urgent/emergency referrals.

Challenges

- Ensuring the children and young people agenda is highlighted in a crowded health and social care agenda.
- Consistent provision of support across the region and parity of service.

MH & LD strategic partnership including Regional Integrated Autism Service - key priority areas

Area Plan Outcomes

- To improve emotional well-being and mental health for adults and children through early intervention and community support.
- Increased understanding and awareness of mental health amongst the public to reduce stigma and help people to seek support earlier.
- To support people with learning disabilities to live independently with access to early intervention services in the community; and greater public awareness and understanding of people with learning disabilities needs.
- To provide more timely diagnosis of Autistic Spectrum Disorder and access to support services and information and advice.

Progress

- In conjunction with colleagues in Gwent Police there are now mental health professionals based within Gwent Police's control room which allows front line officers to talk to a mental health professional when they are supporting an individual they believe is experiencing a mental health crisis.
- A 6 month pilot has been undertaken where a mental health clinician has been based within the GP 'Out of Hours' centre at peak times. The clinician has offered advice and signposting over the phone which has improved patient experience and system efficiency. Due to the success of the pilot this provision has now been extended.
- Using Integrated Care Funding third sector and statutory agencies have been working together to deliver supported employment and vocational opportunities for both people with a Learning Disability and people with mental health needs. This includes the development of over 20 Peer Mentors with a mental health need working across the region.
- Via working in partnership, individuals with a Learning Disability who were previously supported within ABUHB residential provision have been able to move to their own home that is providing increased independence, greater opportunities for community participation and enhanced well-being.

- **Integrated Autism Service:** A regional Integrated Autism Service (IAS) has now been established providing diagnostic assessment and interventions for individuals with Autistic Spectrum Disorder across Gwent.
- The 'My Mates' initiative has been implemented across the Gwent region and now has 189 members. My Mates is supporting individuals to have an active social life and develop networks of support which sit outside of services.
- A conveyance service has been established to ensure that individuals experiencing a mental health crisis have access to safe and timely transport across the region.
- A review and analysis of Mental Health and Housing provision has been undertaken and a number of recommendations that been made that will provide greater opportunities for agencies to work together to deliver improved mental health and housing outcomes for the people of Gwent.

Challenges

- Alignment of partners' strategic priorities and resources to deliver most effective support with whole system cultural and practice change.
- Finding a collaborative way to support those with complex needs.
- Making the links between strategic housing services, RSLs, Supporting People and statutory and third sector mental health and learning disability providers.
- Demand / capacity for autism support - number of referrals accepted outstrips capacity of service to diagnose.
- Short term intervention not always sufficient and temporary nature of funding and service structure affects sustainable services.

Carers strategic partnership

Area Plan Outcomes

- Support carers to care through flexible respite, access to accurate information, peer to peer support and effective care planning.
- Improve well-being of young carers and young adult carers through an increased public understanding (this is a priority highlighted in Together For Mental Health).

Progress

- Young Carers in Schools Programme (YCiSA) - 13 schools involved and reporting increased identification of young carers.
- Rollout of small grants scheme - 114 recipients during 2017/18 and extended to include Young Carers during 2018/19.
- Across ABUHB, level 1 'Carer awareness' training to 467 staff and 393 staff completed training, evidenced through their reviews. An e-learning package has been developed with SSIA.
- Torfaen Young Carers, over 300 activities and Adults Carer worker taken ahead.

Challenges

- Respite is critical for carers and needs to be available in a timely and flexible way especially in crisis situations.
- The process for recording formal carers assessments needs to be managed to enable key access to services, recognising that informal support methods are often used to achieve prevention.
- People often do not recognise themselves as carers, so use of the word 'carer' across all ages allied to the perception of carers roles makes it difficult for carers to be identified which impacts on delivering the carers agenda.

5. Formal partnerships - Part 9 - Requirements and new initiatives

This section of the report considers the formal partnership arrangements required under Part 9 of the Social Services and wellbeing Act and any key milestones within the year.

Pooled budgets for care homes:

The region has picked up the challenge of developing a Pooled Fund (Section 33) Agreement and has made significant progress. To date all partners 'signed up' to a comprehensive work plan for 2018/19 which builds directly upon the progress made against the requirements of Part 9 of the SSWBA.

This includes:

- An agreed Section 33 Agreement to manage the pooled fund for care homes for older people on behalf of the Gwent Regional Partnership.
- Agreed regional financial and commissioned services position statements which will translate into a Regional Market Position Statement and Gwent Commissioning Strategy.
- An agreed regional Common Contract for the provision of care home services for older people in Gwent.
- An agreed work programme which will ensure that the region will fully comply with Part 9 of the SSWBA.

Extend Dementia Awareness:

A Dementia Roadmap Website has been developed, funded by local GP's through the Neighbourhood Care Networks. This is coordinated by the Gwent Association of Voluntary Organisations. The website provides a one stop shop for information and advice to support people living with dementia and their carers.

- An example can be found at:
<https://wales.dementiaroadmap.info/torfaen/#.W2Q008uWzIU>

In partnership with Gwent Police a regional missing persons protocol has been developed 'Herbert Protocol' which sets out safeguards to reduce the risk of people living with dementia going missing; and simple steps that can be taken if a person goes missing.

■ [w.gwent.police.uk/news/article/article/gwent-partners-will-use-herbert-protocol-to-help-locate-people-with-dementia-who-go-missing-1/](https://www.gwent.police.uk/news/article/article/gwent-partners-will-use-herbert-protocol-to-help-locate-people-with-dementia-who-go-missing-1/)

The Welsh Ambulance Services NHS Trust was recently named Dementia Friendly Organisation of the Year at the prestigious Alzheimer's Society Dementia Friendly Awards in London. They were deemed to have an outstanding level of investment into improving the lives of people living with dementia, and they engaged with a number of people living with dementia in Gwent to develop dementia informed practices and that contributed to this accolade.

The Alzheimer's Society confirmed they are impressed with the way that DFC has been developed in Gwent and the scale of the take up of the initiative. They have reported on the genuine collaboration between all sectors to ensure needs are met and that all are pulling in the same direction as a result of the high-level accountability through the multi-agency Boards. They reported that they feel they are listened to and treated as an equal partner on the Dementia Board and that there is a high level of openness and transparency in decision making.

Future Opportunities for scaling services

Two of the design principles identified in 'A Healthier Wales: Our Plan for Health and Social Care' are for services to be scalable and transformative. There is potential for the governance structure, principles and ways of working adopted by Gwent in delivering Dementia Friendly Communities to be scaled up and rolled out more widely to effectively deliver a similar model in other areas. This initiative can make a real difference and improve well-being outcomes for people with dementia and their carers and if supported well provides a sustainable approach to become a social movement.

A regional approach to Careers in Care

One of the priorities for the Gwent Region is ensuring that there is a suitably qualified work force, especially front-line social care staff working in the domiciliary or residential care settings, so that they fully engage in the community agenda, understanding the important role they have in building community resilience and contributing to a preventative approach. Gwent RPB has established a Regional Career College Consortium for Health and Social Care Programme with 6 strands: Governance, Developing Provider Relationships and Qualifications, Marketing, Engagement and Communication, Finance, Employability Officer and Related Work Programmes.

In addition to the usual partners on the RPB, Coleg Gwent, Career Wales and private social care providers are working in partnership to help deliver this programme. Coleg Gwent are taking an active role in this partnership and are keen to work with the Gwent RPB to develop training and development programmes to meet any skill deficits in social and health care as well as the community development deficits and develop guidance on the learning and best practice in setting up a social care and health course to specifically target the skillset deficit.

A programme approach is being implemented and some key actions already being addressed include:

- Working with the private care sector to develop an offer for students which supports a time specific, paid work placement once qualified.
- Develop relationships with local primary schools to raise the profile and understanding of Health and Social Care to educate and inspire younger children to think about health and social care.
- Develop relationships with local secondary schools to promote health and social care as a valuable career choice. This links to the wider intergenerational strategy being developed by the Ffrind I Mi initiative.
- Develop a database of students at enrolment and subsequent destination data to better understand why students decide not to enter the Health and Social Care sector once qualified.
- Improve the image of working in health and social care in the region, support regional recruitment initiatives, and stream line application processes so they are more user friendly.

In December 2018 the Regional Consortium launched a Health and Social Care book for younger children 'Billy the Superhero'. This book is an innovative way of introducing the topic of health and social care to young children, to encourage them to reach their potential and spark interest into health and social care as rewarding careers.

Copies of the book are available from Petra Publishing: caerphillypn@btconnect.com

Gwent Frailty Programme:

The Frailty Programme looked to create an integrated model of care that is community based. It aimed to recognise interrelated factors such as:

- Medical condition.
- Related health issues.
- Well being.
- Practical living factors such as housing, income, safety, transport.
- Personal/social factors i.e. isolation; family; living conditions; confidence.
- Family and formal care services.

In 2017/18 it was agreed that the Frailty came directly under the RPB structure, through the Adults Strategic Partnership, with regular report on activity, in line with other integrated work streams.

ICF - Integrated Care Fund:

This has grown nationally to £89 million for 2019-20, and of this Gwent has a regional allocation of £16.038 million revenue for next year.

There are now three ICF funding streams:

- ICF Revenue: funding for additional and/or alternative models of delivery.
- ICF Dementia: a specific funding stream supporting implementation of the Dementia Action Plan.
- ICF Capital: funding for accommodation led solutions for the priority areas identified above.

Regional Commissioning

The Regional Commissioning Group has completed the first phase of its work and has now agreed a second phase work programme. The terms of reference and membership has also been refreshed. The overarching aim of the RCG is: 'to support and enable people to live where they want to live and to establishing what matters to them as the starting point.'

Key Requirements:

- Work with the care market(s) to elicit change.
- Work with commissioners to change commissioning practice.
- Work with staff to change culture and practice.
- Work to have a clear communication strategy and message shared by all commissioners.

The RCG has a cross-cutting function across the regional strategic partnerships and is available to undertake work on their behalf and on behalf of the Regional Leadership Group and Partnership Board. The RCG also provides oversight of regional commissioning programmes across the region and an information and good practice sharing forum across the regional partnerships. The RCG is also available to provide specialist technical advice to partners on commissioning related activity.

Progress to date:

- Section 33 Pooled Fund Arrangement signed by all parties.
- Market Position Statement completed.
- Common regional contract agreed and in process of implementation.
- Common Specification for care home accommodation functions agreed.
- Common fee methodology out for consultation.
- Common contract performance management tool in development based on specification.

Going forward, the RCG Work Programme 2019/20 will cover:

- Part 9 SSWB Act Accommodation Services for Older People.
- Regional Programme for Domiciliary Care Services.
- Regional Mental Health and Learning Disability Services.
- Regional Adult Advocacy Services.
- Regional Children's Services.

Carers and small grant scheme

The small grant scheme is an initiative developed by the Gwent Carers Partnership to support life alongside caring. The scheme was introduced to reflect a gap in provision of financial support that was available and to help support carers alongside their caring role enabling carers to request financial assistance under four categories of funding up to a maximum of £500.

In 2018/19 a total of 206 applications were received of which 22 were unsuccessful. In 2017/18, 146 applications were received compared to 216 this year, an increase of 70 applications. This increase in 2018/19 reflects the greater emphasis on awareness of the scheme and the associated additional funding attributed to meet this demand. This year the scheme was also extended to include applications from young/young adult carers. Greater awareness of the scheme has resulted in the increase in numbers applying for the scheme, but the partnership has noted that wider advertising and awareness is needed going forward.

Case Study

Carer A provides care for her 77-year-old mother who has stage 4 COPD, diabetes, arthritis, high blood pressure, macular degeneration and partial sight in the other eye.

As a result of these conditions carer A's mother is housebound, suffers with poor appetite, fatigue, confusion & poor mobility. Carer A requested funding to access complimentary therapies available to her via a hospice support service.

Response: having the grant awarded has allowed me to have quality 'time out' and the therapy sessions have made an immense difference to my overall well-being."

Integrated Family Support Services (IFSS)

Integrated Family Support Services (IFSS) provides targeted support and help connect children and adult services, focusing on the family as a unit. IFSS work with families to help them to make positive changes, so that any concerns are lessened and children can stay safely at home.

In the ABUHB region, Newport City Council are the lead organisation and coordinate operations across the region, and revenue is funded from all 5 local authorities to deliver the service. The pooling of funds for IFSS is a requirement under Part 9 of SSWB Act, and these arrangements were in place prior to the Act implementation date of 6th April 2016.

Over the past two years the 5 LAs have reviewed all approaches to interventions for Edge of Care services. This included a review of the efficacy of our previous IFST provision. There was concern and potential risk of having parallel services with duplication for families. All IFSTs have evolved the original model of support to more effectively meet the needs of families experiencing parental substance misuse, domestic violence and parental mental ill health. The 5 Gwent LAs have different structures with set ups which vary for family support, intensive interventions, family contact, preventions and edge of care services.

The previous IFST provision had been overtaken with the developments of improved edge of care services using the best elements of the IFST model but moving away from some of the less useful aspects. The 5 LAs all offer intensive family support with a mixture of models and staffing including a range of workers; and with a range of partners rooted in research and evidence based practice. This includes health colleagues, consultant social workers, specialist domestic abuse workers as well as social workers and family support workers. The 5 LAs all take a role with the Children and Families Partnership Board and work together as appropriate; for example on recent ICF bids to further develop family support interventions. As outlined in Part 9 of the SSWB Act, the 5 LAs work together to share practice and collaborate with training and expertise.

6. Forward Board priorities - Meeting the challenge of 'Healthier Wales'

This section of the Annual Report gives a final summary of the progress that the RPB considers has been made in the last year. It also considers the priorities it will be focusing on in the following year and beyond.

Our Gwent Transformation Model

The RPB has grown in maturity and status over the last year, with a step change in the extent of shared decision making and the emergence of a clear programme of change to deliver 'A Healthier Wales'. In particular the ICF and Transformation programmes have demonstrated an effective approach to collaborative decision making and delivery at pace of large scale change programmes.

To enable the RPB to oversee service transformation and the successful delivery of 'A Healthier Wales' development sessions are held on a regular basis to support members to build trust, enable critical challenge and scrutiny. To help us to continue this the Board have mandated a programme of organisational development to be facilitated by the Bevan Commission and Social Care Wales, with Phase 1 commencing July-November 2019. This work will co-create with the RPB an options paper to set out potential options for future service delivery models, which will be effective and sustainable in the specific Gwent context.

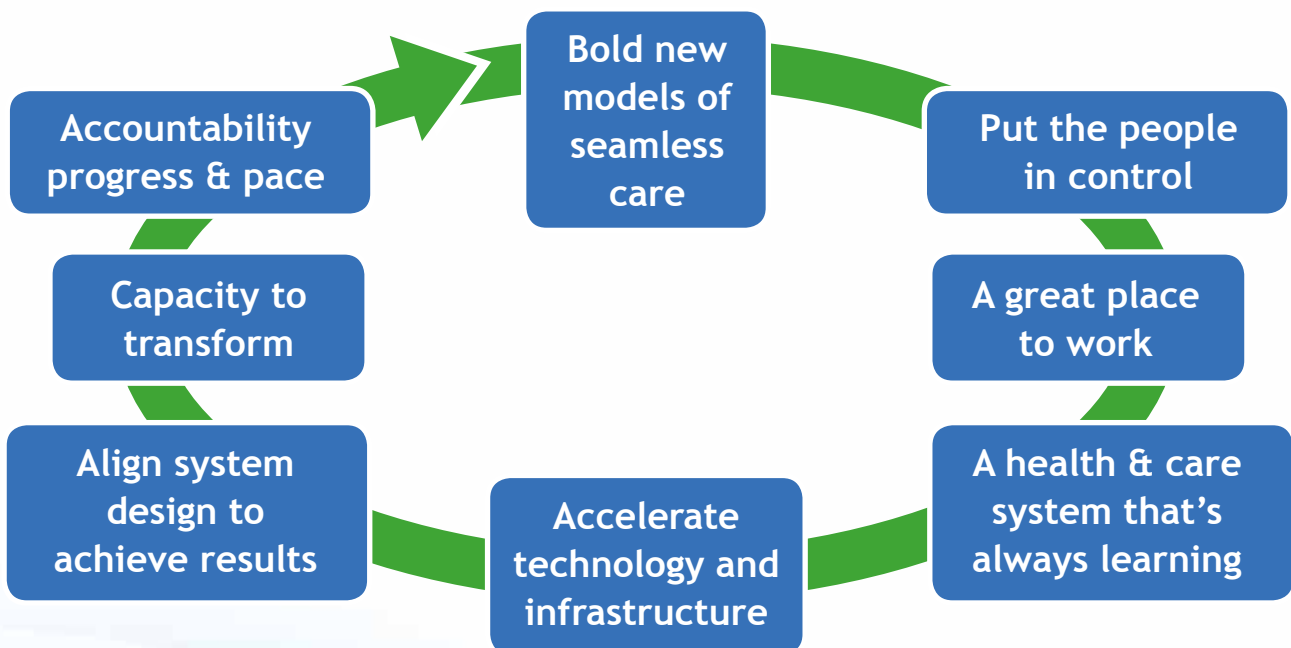
In Gwent, we are proud of our transformational programme, which was co-produced by RPB members and is designed to deliver more seamless models of care closer to home. The programme places a strong emphasis on creating integrated services and creating sustainability in our workforce. Early successes include the introduction of a Single Point of Access for families of children with complex needs, the development of a Gwent Compassionate Communities model, and a new integrated model of hospital discharge.

Through our Social Value Forum, and Leadership structure the third sector are equal partners in the planning and delivery of services, with strong representation at Board and Strategic Partnerships. Specific work has been led to develop a robust social value forum in Gwent that members are proud of and actively engaged in; 'It is true to say that the Gwent Social Value has been inclusive, trying to foster a culture of openness and transparency' (SVF Member).

Next Steps:

- Continued delivery of the transformation programme at pace, with strong emphasis on sustainability of the new models.
- Commence work with Bevan Commission/ Social Care Wales on an Options Paper for the future delivery model for the RPB (Report to be received by November 2019).
- Implementation of Research Innovation Improvement and Communications Hub (RIIC) July-September.
- Commission external evaluation of each of the transformation programmes (April 2019).
- Support the development of the Integrated Partnership Boards to strengthen place based planning, commissioning and delivery.
- Agree at least 2 pilot sites to test the agreed place based methodology (December 2019).
- Consideration of alignment of improvement resources to ensure tested models can be funded and upscale through an approach to maximise ICF/Transformation funding (ongoing).

The overall aspirations from the Gwent RPB for transformation are set out in the diagram below.



Annexe 1: Register of RPB monthly meetings

| Meeting date | Meeting type | Key topics covered |
|-----------------|--------------|--|
| 3rd May 2018 | Business | OT presentation, WCCIS, ICF update, Frailty. Pooled budgets for care homes, Area Plan, DToC work streams, Integrated Wellbeing Network update, Parliamentary review. |
| 12th July 2018 | Business | People First - self advocacy presentation; WCCIS; Parliamentary Review of Health & Social Care, ICF update, HSC&H partnership report, commissioning work streams, RPB annual report. |
| 6th Sept 2018 | Development | Transformation Proposals - the Gwent offer, ICF capital proposals - sign off. |
| 19th Sept 2018 | Business | ICF Update, Transformation Grant, Winter Plan, WCCIS, Frailty review, Updated RPB terms of reference. |
| 8th Nov 2018 | Business | LD & MH partnership update, Frailty, WAO feedback on ICF, Healthier Wales, ICF update, WCCIS implementation plan, Home to Home survey, Social Care Wales report, Winter plan - sign off, Loneliness & Social isolation consultation. |
| 10th Jan 2019 | Development | Review of journey so far, Principles for joint working, Transformation and Area Plan. |
| 24th Jan 2019 | Business | Integrated Autism Service presentation, Carers partnership update, Healthier Wales, ICF update, WCCIS, Pooled fund and Care home contract, Forward development sessions. |
| 14th March 2019 | Business | Clinical Futures presentation, ICF update, Healthier Wales, regional commissioning - pooled funds and advocacy, Frailty, WCCIS. |

Annexe 2: Membership of the Regional Partnership Board

The required membership of the Regional Partnership Board is set out in statutory guidance as Part 9 of the Social Services and Wellbeing (Wales) Act. It is to include local authority elected members from each local authority in the Board area, the Directors of Social Services for each local authority in the Board area, Independent Members of the Local Health Board, Chief Executive and senior Directors of the Area Local Health Board, and Chairs of Community Voluntary Councils (CVC's) in the Board area. The Board also has the flexibility to co-opt additional members should they wish.

The current RPB membership as of March 2019, is set out below:

| | | |
|---------------------|---------------------------|-------------------------------|
| Phil Robson | Independent Member | ABUHB (RPB Chair) |
| Anne Lloyd | Independent Member | ABUHB |
| Kateja Dew | Independent Member | ABUHB |
| Richard Bevan | Board Secretary | ABUHB |
| Cllr Richard Clarke | Executive Member | Torfaen (RPB Vice-chair) |
| Cllr John Mason | Executive Member | Blaenau Gwent |
| Cllr Carl Cuss | Executive Member | Caerphilly |
| Cllr Penny Jones | Executive Member | Monmouthshire |
| Cllr Paul Cockeram | Executive Member | Newport |
| Judith Paget | Chief Executive | ABUHB |
| Nick Wood | Chief Operating Officer | ABUHB |
| Sarah Aitken | Director of Public Health | ABUHB |
| Damien McCann | Director, Social Services | Blaenau Gwent |
| Dave Street | Director, Social Services | Caerphilly |
| Claire Marchant | Director, Social Services | Monmouthshire (to May 2018) |
| Julie Boothroyd | Director, Social Services | Monmouthshire (from May 2018) |
| James Harris | Director, Social Services | Newport |
| Keith Rutherford | Director, Social Services | Torfaen |
| Andrew Belcher | Mirus | Provider Rep |
| Melanie Minty | Care Forum Wales | Provider Rep |
| Chris Hodson | | Citizen Rep |
| Lorraine Morgan | | Citizen Rep |
| Edward Watts | Chair, GAVO | Third Sector Rep |
| Steve Brooks | Chair, TVA | Third Sector Rep |



Working in Partnership



Bwrdd Iechyd
Aneurin Bevan
Health Board



BWRDEISTREF
SIROL
TORFAEN









SOCIAL SERVICES SCRUTINY COMMITTEE 4TH FEBRUARY 2020

SUBJECT: REBALANCING OF THE SOCIAL CARE MARKET

REPORT BY: CORPORATE DIRECTOR SOCIAL SERVICES & HOUSING

1. PURPOSE OF REPORT

- 1.1 To inform members of work currently being undertaken between local authorities and Welsh Government (WG) with a view to determining if the balance in the social care market between local authority directly provided services, services commissioned from the independent sector and services from the third sector is currently fit for purpose.

2. SUMMARY

- 2.1 As part of his manifesto pledge in 2018 the First Minister stated his intentions to “Re-energise efforts to create cooperative suppliers of social care services in Wales, rebalancing the sector, and bring such services back closer to the public realm.”
- 2.2 This report explains the current position in Caerphilly CBC with regard to the current balance of the social care market and the work done to date alongside WG officials and colleagues at the Association of Directors of Social Services Cymru (ADSSC).
- 2.3 The report also seeks Members views on the issue of the balance within the market for social care services and the current position within Caerphilly CBC.

3. RECOMMENDATIONS

- 3.1 Members are asked to note the work being done alongside Welsh Government with regard to the need for rebalancing of the social care market.
- 3.2 Members comments are sought with regard to the issue of the balance within the market for social care services and the current position within Caerphilly CBC

4. REASONS FOR THE RECOMMENDATIONS

- 4.1 The issue of rebalancing the care sector was a manifesto pledge by the First Minister. The views of Scrutiny Committee on the subject will assist officers in on-going discussions.

5. THE REPORT

- 5.1 As referenced above, in his manifesto the First Minister pledged to examine the current position with regard to the social care market and proposed to;

- Recognise that future services will continue to be a mixture of local, regional and national provision, and will continue to draw on public, private and voluntary effort.
- Re-energise efforts to create cooperative suppliers of social care services in Wales, rebalancing the sector, and bring such services back closer to the public realm.
- Support those local authorities in Wales, seeking to bring social care services back under their direct control.

5.2 As result of the above officers have been working with staff from WG, data Cymru and ADSSC to;

- Establish the current balance of social care provided in-house by local authorities, by the private sector and by organisations in the Third Sector.
- Help identify an optimal balance of provision of social care for the future.
- Help inform development of regulations and guidance on market stability assessments under the Regulation and Inspection of Social Care Act.
- Support the Welsh Government in identifying what type of support to local government would be most successful in supporting/incentivising such change, what types of support/at which sectors of provision should support be targeted.

5.3 The emergence of the social care market followed the implementation of the Community Care Act in 1990. This gave authorities a contractual relationship with Independent sector care and domiciliary care providers and local authorities in Wales have taken different approaches with regard to the extent they directly provide services and / or commission services from the independent sector and Third sector.

5.4 In Caerphilly CBC the current position is broadly as follows;

| Service | % In House | % External |
|--|------------|------------|
| Domiciliary care (£) | 28 | 72 |
| Residential Care Older People (no of beds) | 19 | 81 |
| Residential Care Children (places) | 20 | 80 |
| Foster Care (places) | 71 | 29 |

5.5 The opportunity to participate in this exercise is welcomed. Over past three years we have seen an increasing fragility emerge within the independent care market. A number of domiciliary care agencies have encountered difficulties with a significant number of care packages handed back which have had to be re commissioned. In terms of residential and nursing care there have been issues of quality in some homes and concerns with regard to the financial viability of others.

5.6 In terms of Children's Services the position is somewhat different. Members will be aware of the lack of placements in the borough to accommodate Children Looked After and children with complex needs. This has led to instances where children have been placed out of county and on occasions out of country. To rectify this position the authority has increased its provision of local authority managed children's homes from one to three.

5.7 Like most local authorities in Wales, Caerphilly CBC has always sought to increase its number of foster carers with numerous initiatives, past and present, having been undertaken. Despite this we continue to be reliant on Independent Fostering Agencies for a substantial number of

our placements.

5.8 In terms of moving this agenda forward there are still a number of key issues that need to be clarified. These include;

- The term “re-balancing” has not been defined and could mean different things e.g. re-balancing back to Councils, to social enterprises, the 3rd sector, towards Direct Payments and Person-Centred Care, to smaller homes, Extra care etc.
- Resources, and especially capital investment for some types of care, could be a significant issue.
 - The risks and opportunities of rebalancing need to be fully understood for Councils, providers and service users including funding of social care, the workforce implications, costs and contracting, quality of care and well-being of the individual, local economies, market stability and growth etc.

6. ASSUMPTIONS

6.1 There are no assumptions contained in this report.

7. LINKS TO RELEVANT COUNCIL POLICIES

7.1 Corporate Plan 2018-2023

The content of this report contributes towards Well Being Objective 6: Support citizens to remain independent and improve their well-being

8 WELL-BEING OF FUTURE GENERATIONS

8.1 The content of this report contributes to the following Well Being Goals:

- A resilient Wales
- A more equal Wales
- A Wales of cohesive communities

8.2 The report is consistent with the five ways of working as defined within the sustainable development principle in the Act as follows:

- Long Term – the provision of safe care and accommodation for children and vulnerable adults is, and always will be, a key strategic priority for the Council.
- Improving outcomes for children Looked After will deliver longer term improvements for them individually.
- Prevention – Children’s Services is committed to preventing the escalation of need and subsequent demand on higher tier statutory services through the delivery of early intervention and family support services. We continue to strive to keep older people in their own homes for as long as their needs allow.
- Integration – Service developments across the Directorate region are increasingly integrated with Health and other professionals

9. EQUALITIES IMPLICATIONS

- 9.1 An Equality Impact Assessment is not needed because the issues covered are for information purposes only, therefore the Council's full EIA process does not need to be applied.

10. FINANCIAL IMPLICATIONS

- 10.1 This report is for information and consequently there are no financial implications. Should any work be done to rebalance our current market there will undoubtedly be financial implications and these will be factored in any future reports to Scrutiny containing definitive proposals in this area.

11. PERSONNEL IMPLICATIONS

- 11.1 There are no direct personnel implications arising from this report.

12. CONSULTATIONS

- 12.1 All consultation responses have been incorporated into this report.

13. STATUTORY POWER

- 13.1 Social Services & Wellbeing (Wales) Act 2014.

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SOCIAL SERVICES SCRUTINY COMMITTEE – 4TH FEBRUARY 2020

SUBJECT: SOCIAL SERVICES CO-OPTED MEMBER VACANCY

REPORT BY: CORPORATE DIRECTOR EDUCATION AND CORPORATE SERVICES

1. PURPOSE OF REPORT

- 1.1 To advise Members that Mrs Jill Lawton, Co-opted Member has resigned her position on the Social Services Scrutiny Committee. Therefore members are asked if they consider there is a need to fill the co-opted member vacancy in accordance with the Local Government (Wales) Measure 2011 Statutory Guidance. If the Scrutiny Committee agrees that the position should be filled to note the process to be followed and approve the establishment of an Appointments Sub-Committee.

2. SUMMARY

- 2.1 This report informs Social Services Scrutiny Committee of the resignation of Mrs Jill Lawton Co-opted member. The scrutiny committee is advised of the process for recruitment as agreed by Council in May 2017 and informed of the guidance from Welsh Government in respect of the appointment of scrutiny committee co-opted members. The Social Services Scrutiny Committee are asked to consider if they wish to fill the vacancy, taking into account guidance and, if so, agree which scrutiny committee members will sit on the appointments sub-committee.

3. RECOMMENDATIONS

- 3.1 That Social Services Scrutiny Committee determine whether to recruit to fill the co-opted member vacancy.
- 3.2 That should Social Services Scrutiny Committee agree to recruit as in recommendation 3.1, to appoint three members will sit on the appointments sub-committee.

4. REASONS FOR THE RECOMMENDATIONS

- 4.1 The minutes record the reasons for making any decisions reached. It is therefore essential that reports set out clear "reasons" for making the decision as recommended.

5. THE REPORT

- 5.1 Mrs Jill Lawton, Co-opted member of the Social Services Scrutiny Committee has resigned her position and Members are asked to consider if they wish to recruit to the vacancy, and if so, appointed members to a sub-committee to select candidates and hold interviews before making its recommendations to the Social Services Scrutiny Committee.

Background

- 5.2 A report on co-opted members of scrutiny committees was considered and approved by Council on 18th May 2017. In that report it was agreed that Social Services Scrutiny Committee would have a maximum of four non-statutory co-opted members to represent user and carers organisation in the county borough. Non-statutory co-opted members do not have voting rights.
- 5.3 It was agreed that the Council would contact the Gwent Association of Voluntary Organisations to ask them to facilitate contact with charitable organisations that currently represent users and carers in the county borough. These organisations would then be asked to provide nominations for a co-opted member of the scrutiny committee subject to there being no more than one nomination from each organisation.
- 5.4 Council agreed that a Co-opted Member Appointments Sub-Committee of the Health Social Care and Wellbeing Scrutiny Committee would be established. The Sub-Committee will consist of the Chair, Vice Chair and one nominated committee member. The Sub-Committee will consider all nominated persons and select a shortlist for interview where they will determine the nominees experience and skills. Following the interview the Sub-Committee will make a recommendation to the Scrutiny Committee. The interview panel is also be permitted to suggest unsuccessful interviewees as reserves, should future vacancies arise.
- 5.5 It was agreed that the positions would be offered for a fixed term to run concurrently with the term of office for each respective administration. They may then seek re-nomination, subject to the agreed selection process outlined above, which will also be applied to for any future vacancies as and when they occur.
- 5.6 A role description (appendix 1) was developed for all co-opted members with full training made available, co-opted members are also be expected to sign up to the members code of conduct.

Welsh Government Guidance

- 5.7 The Local Government (Wales) Measure 2011 Statutory Guidance gives advice to scrutiny committees who are considering appointing co-opted members. Welsh Government state that including a broader range of specialists, community representatives and service-users in scrutiny exercises is advantageous, and that Councils may proactively engage co-optees in scrutiny activity, to send powerful messages about citizen-centred services and partnership working through their own structures and practice.
- 5.8 The Guidance states that when deciding whether to co-opt it should be informed by scrutiny forward work plans and what outcomes elected members are seeking to achieve as the result of planned scrutiny exercises. Councils are advised to think carefully about the use of co-option as a means to develop partner relations or improved public connections that may add significant value to the work of scrutiny committees. In some circumstances use of expert witnesses may be more appropriate.
- 5.9 In all instances where co-option is being considered, care should be taken to ensure that co-option is in fact the best way for some individuals or groups of interest to be involved in the work of scrutiny committees. Groups of interest should include protected characteristics equality groups in recognition of the value these perspectives can add to the work of local authority scrutiny committees.

5.10 Conclusion

This report outlines the process for recruitment and selection of co-opted members and also

gives Welsh Government Guidance on how the appointment of Co-opted members should be considered as a means to include a broader range of perspectives at scrutiny committee meetings. Members should therefore consider if the scrutiny committee needs to recruit to the vacant position, taking into account the work programme and guidance. Are there for example particular gaps in knowledge or skills that the scrutiny committee would benefit from? The scrutiny committee must also consider (if it wishes to recruit) who will be appointed to the sub-committee, as set out in point 5.3.

6. ASSUMPTIONS

- 6.1 It is a matter for the scrutiny committee to decide if it wishes to recruit to the vacant co-opted member position, if recruitment is endorsed by Members the administration of the process can be organised and supported by the Scrutiny Manager.

7. LINKS TO RELEVANT COUNCIL POLICIES

7.1 Corporate Plan 2018-2023.

Consideration of the membership of a scrutiny committee contributes to the following Corporate Plan 2018-2023 by ensuring that there is an effective scrutiny function and council policies are scrutinised against the following objectives:-

Objective 1 - Improve education opportunities for all

Objective 2 - Enabling employment

Objective 3 - Address the availability, condition and sustainability of homes throughout the county borough and provide advice, assistance or support to help improve people's well-being

Objective 4 - Promote a modern, integrated and sustainable transport system that increases opportunity, promotes prosperity and minimises the adverse impacts on the environment

Objective 5 - Creating a county borough that supports a healthy lifestyle in accordance with the sustainable Development Principle within the Wellbeing of Future Generations (Wales) Act 2015

Objective 6 - Support citizens to remain independent and improve their well-being

8. WELL-BEING OF FUTURE GENERATIONS

- 8.1 The operation of scrutiny is required by the Local Government Act 2000 and subsequent Assembly legislation. Consideration of the membership of a scrutiny committee contributes to the following Well-being Goals within the Well-being of Future Generations Act (Wales) 2016 by ensuring that there is an effective scrutiny function and council policies are scrutinised against the following goals:-

- A prosperous Wales
- A resilient Wales
- A healthier Wales
- A more equal Wales
- A Wales of cohesive communities
- A Wales of vibrant culture and thriving Welsh Language
- A globally responsible Wales

9. EQUALITIES IMPLICATIONS

- 9.1 There are no equalities implications in respect of this report, however should the Scrutiny Committee agree to recruit to the co-opted member position, the recruitment process will ensure that groups that represent those with protected characteristics have an equal opportunity to nominate.

10. FINANCIAL IMPLICATIONS

- 10.1 There are no financial implications not contained in the report.

11. PERSONNEL IMPLICATIONS

- 11.1 There are no personnel implications not contained in the report.

12. CONSULTATIONS

- 12.1 There are no consultation responses not contained in the report.

13. STATUTORY POWER

- 13.1 Section 21 of the Local Government Act 2000.

- 13.2 Local Government (Wales) Measure 2011.

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Councillor Lyndon Binding, Chair Social Services Scrutiny Committee
Councillor John Bevan, Vice Chair Social Services Scrutiny Committee

Background Papers: Report to Annual Council 18th May 2017 Co-opted Scrutiny Committee Members
Agenda Item 16

Appendices:
Appendix 1 Co-opted Member Role Description

Appendix 1

Outline Role Description for co-opted members

General

- To ensure the needs, views and experiences of service users and citizens are represented in overview and scrutiny work as a means to help promote mutuality and joint approaches to the improvement of local services.
- To contribute to a shared understanding of the roles and responsibilities of the organisation, community or stakeholder group represented by the co-optee and the relevant overview and scrutiny committee.

Specific

- To be involved in the overview and scrutiny committee forward work programme planning, delivery and review process as follows:
 - (i) To share perspectives about local issues and service delivery to help identify priorities for the work programme;
 - (ii) To share information about the organisation, user group or community of interest represented by the co-optee in order to identify opportunities for:

Informal sharing of information

Complementary review activity

Joint working

Joint briefing and/or training

Helping to ensure that public service providers are fulfilling their duties to engage and that they hear a diversity of views from local people

Co-ordination of input to, consultation on, and regulation and assessment of local services

Following up on the implementation of scrutiny recommendations/outcomes of consultation to find out what difference has been made

Joint communication with local people to seek views in connection to planned programmes of scrutiny review or policy development and to demonstrate the opportunities provided by the scrutiny process to influence local service delivery.

- When involved in review activity, to put forward evidence-based views/comments/suggestions on a given topic on the basis of knowledge or experience.
- To help establish where the organisation/community of interest/user group represented by the co-optee and the overview and scrutiny committee will work separately.
- To be involved, or identify the right person to be involved, in scrutiny review activity if requested.
- To report on progress and constraints with the delivery of respective work programmes, including presenting the Committee with annual reports where relevant.
- To share good practice and organisational learning.
- To help identify the support needed for an effective working relationship between the organisation or stakeholder group represented by the co-opted member and the relevant scrutiny committee.

Suggested competencies to consider for co-opted members

Please note that these competencies have been provided to assist councils develop their own individual arrangements to co-option and should not be considered as prescriptive or exhaustive.

Essential

Co-opted members should:

- Be able to contribute to the work of the Scrutiny Committee as a whole in terms of debate, local knowledge and insight into issues of local concern;
- Have a working knowledge and/or experience in the subject matter intended to be investigated.

AND/OR

Co-opted members should:

- Have experience of working with local communities and or other agencies;
- Be a good communicator;
- Be committed to the values of accountability, probity, openness and equality of opportunity;

- Be available to attend committee meetings and possibly Task and Finish Group meetings;
- Have the ability to understand complex issues;
- Live or work in the county borough.

Desirable

- Have experience of serving the local community in or in partnership with local government or some other public sector organisation in a similar capacity.
- Have experience of working with locally elected councillors.
- Be able to offer relevant specialist skills, experience or knowledge relevant to the work of the Overview and Scrutiny Committee.
- Be supported by one or more community organisations or service user groups within the borough.

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